



**WHITE BEAR
TOWNSHIP**

1858
RAMSEY COUNTY
MINNESOTA

1281 HAMMOND ROAD
WHITE BEAR TOWNSHIP, MN 55110

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Board of Supervisors
ED M. PRUDHON, *Chair*
STEVEN A. RUZEK
SCOTT E. MCCUNE

**AGENDA
UTILITY COMMISSION MEETING
AUGUST 13, 2020**

1. **6:00 p.m.** Call **Virtual or In-Person Meeting (your choice)** to Order at Administrative Office Conference Room, 1281 Hammond Road.
2. Approval of August 13, 2020 Agenda.
3. Approval of July 9, 2020 Minutes.
4. Consent Agenda:
 - a. Receive Republic Monthly Service Report.
 - b. Receive Quarterly Sewer & Water Report.
 - c. Receive Quarterly Utility Billing Payment Analysis.
 - d. Receive Quarterly Otter Lake Elementary Sprinkling Usage Report.
 - e. Receive Second Quarter Water Efficiency Rebate Report.
 - f. Receive Water Meter Installation Update.
5. Commissioner's Report.
6. Republic Services – Contract Renewal Discussion.
7. Utility Rates – Discussion.
8. Next Meeting Date / Agenda Items.
9. Added Agenda Items.
10. Adjournment.

White Bear Township's

Mission:

To provide White Bear Township residents, businesses and visitors with reliable, high quality municipal services while serving as open and responsible stewards of the public trust.



To All Commission Members, please follow the below instructions for calling into your meeting:

Call 763.717.4037

When prompted for the meeting number enter **72760**.

Ignore the meeting host prompt if asked.

When prompted for the **Attendees Code** enter **1281**.

You are now placed in the conference call.

Please wait until the start time of your meeting before dialing in to allow for Pat to dial in first.

Thank you!



Utility Commission Meeting August 13, 2020

Agenda Number: 1 – 2- 3

Subject: Call Virtual or IN-Person Meeting to Order – 6:00 p.m.
WBT Administrative Conference Room

Approval of August 13 Agenda &
July 9, 2020 Minutes

Documentation: August 13, 2020 Agenda &
July 9, 2020 Minutes

Action / Motion for Consideration:

Call meeting to order:	6:00 p.m.
Approval of Agenda:	August 13, 2020 (Additions / Deletions)
Approval of Minutes:	July 9, 2020

**MINUTES
UTILITY COMMISSION MEETING
JULY 9, 2020**

The meeting was called to order at 6:02 p.m.

Present: Bernstein, DeLoach, Fredericks, Groschen, Hesse; Advisor: Christopherson;
Commissioner: McCune; Town Finance Officer: Kelly

Absent: Pehrson and Public Works Director: Reed with notice.

The meeting was held at the Town Offices Conference Room. Present there was the Town Clerk; Groschen; Town Finance Officer; and Commissioner. The others were present via telephone conference. The motions, seconds, and votes were stated by roll call as directed.

APPROVAL OF AGENDA (Additions/Deletions): Hesse moved to approve the agenda as submitted with the additions for 4B) Water Efficiency Rebate Verbal Report and 4C) Township Audit; the deletion of 7) Water Gremlin Groundwater – Discussion; and changing 10) from Public Works Director Report to Highway 96 Dump Site Meter Read. Bernstein seconded. Ayes all.

There was some discussion over the striking of the groundwater discussion, it was noted that the group will meet in 10 days and there will be more to report at the August Utility meeting. Town staff will also work on a draft of the Town's position on the matter. There was some discussion on private and public wells, as well as the ditch 11 project.

APPROVAL OF MINUTES OF JUNE 11, 2020: Bernstein moved the approval of the June 11, 2020 minutes. Groschen seconded. Ayes all.

CONSENT AGENDA: Hesse moved to receive consent agenda item 4A) Republic Monthly Service Report, and table consent agenda items 4B) Water Efficiency Rebate Verbal Report and 4C) Township Audit for approval and receipt at the August meeting. Bernstein seconded. Ayes all.

Water Efficiency Rebate Verbal Report: A water efficiency rebate sheet was provided to the commission members via email. The Township has been given an allotment of 200 rebates and have completed about 90 between the first and second quarters. The grant dollar amount so far in 2020 is \$15,346.57, with a Township contribution of \$5,115.53. The Township will save its residents \$28,737.91 over the course of the year.

Township Audit: The Town Finance Officer explained to the Commission that the 2019 audit was presented to the Town Board at the Executive Town Board meeting in June. He went over the each page of the handout, which presented Enterprise Funds Overview, Water, Sewer, and Storm Sewer Funds Overviews. He noted that in total the Town's financial position dropped nearly \$1.5 Million due to expensed items instead of asset items (water tower and water meter replacement). The Enterprise Funds dropped \$964,383 from 2018 to 2019, for a total balance of \$19,499,208. The Water Fund's operating expenses were \$1,678,188 due to the water meter replacements and the water tower repainting (118.1% higher than in 2018). The Sewer Fund's operating expenses for 2019 were \$69,897. And the Storm Water Fund's

MINUTES
UTILITY COMMISSION MEETING
JULY 9, 2019

operating expenses were \$15,388. The Sewer and Storm Water Fund's expenses were pretty standard.

COMMISSIONER'S REPORT: Supervisor McCune was present to report on the projects the Town Board is considering. **Peterson Road** street improvements have been considered over the last couple months due to the favorable climate—bids coming in low and interest rates being low. At the public hearing on Monday, July 6th, the residents were not as in favor for the project as at the neighborhood meeting. The Board has been discussing **nuisance properties** and how best to address them. Staff and the Board are talking through options the Town has with the Town Attorney's counsel. At the Town Board meeting on Monday, July 6th, the Board spoke with and heard from residents to learn from each other during this matter. The Town is installing more permanent **restrooms** at Polar Lakes Park. Staff are working to streamline office functions by purchasing **paperless software**. The Board is considering some concepts regarding the Lakes Links Trail.

UTILITY RATE – DISCUSSION: The Town Finance Officer summarized how he has come up with the figures on page 11 of the packet. Page 12 has the rates proposals. The biggest change is proposed to be the water base rate, nearly \$6 per quarter. He also recommended a \$0.12 increase on volume rates. There was some discussion on the funds and how the sewer fund is holding its own, but perhaps storm should be increased a dollar more per hour. Page 13 shows the Excel sheet. There was some discussion of creating another tier in pricing, because the majority of the residents are in the first tier. Perhaps the Town could have 0-10,000 gallons, 10,001-20,000 gallons, 20,001-30,000 gallons, and 30,001 + gallons.

There was discussion on the shift in numbers between the years. It was noted that the numbers change from staff pulling the utility rate report during a billing cycle or once it has been completed because dates and exact usage are important. The key in this scenario is that with more accurate reads, residents are consuming less water, but the Town gains funds for infrastructure from these rates so staff is determining how best to adjust the rates so the Town's infrastructure is maintained. The Finance Officer will bring back this quarter's readings as well as the change in tiers information back to the Commission at the August meeting. There will be more discussion, and a final decision will need to be reached by September's meeting.

WEEKLY RECYCLING REQUEST: The Town Clerk reported that a resident has requested for weekly recycling pick up. This is the first request since December 2018. In the past the Commission has discussed requests like this and given a negative on the request. There was some discussion of what would change if the Town got weekly pick up, versus the every other weekly pick up. The contract rate would be raised more than the benefits. Republic's representative would suggest getting a larger receptacle. The Commissioners discussed this and Groschen mentioned that he had inquired of whether cardboard could be outside of the receptacle. Bundles of cardboard, properly sized (2 feet by 3 feet) can be stacked outside of the container. It was decided that staff will be in contact with the resident and suggest either getting a 95 gallon receptacle or stacking cardboard.

TOWNSHIP CLEAN-UP DAY – DISCUSSION: The Town Clerk reported on the event. Over 3,249 pounds of paper had been hauled off to shred, 57.7 tons of trash collected, and 6 roll off

**MINUTES
UTILITY COMMISSION MEETING
JULY 9, 2019**

boxes of construction materials. Residents were lined down H2 and Otter Lake Road. Fredericks arrived at 6:45 am and still spent nearly 3.75 hours in line.

The deputies were helpful and Town staff were directing people and telling them of their need for ID and utility bills. Staff noted that many cars simply had 3 or so items in their cars, while others had gigantic trucks of construction equipment. It was decided that if this event continues the lines will be divided between cars and less items on up to large trucks.

The event ended at 3 p.m. and Republic had taken up a total of 2 hours cumulative time switching out bins (15 minutes each switch, 8 switches). There was some discussion on charging residents or just ending the event. It was decided that staff will total up the cost and report back to outweigh whether or not the event is worth it.

HIGHWAY 96 DUMP SITE METER READ: The Town Clerk reported that the Public Works Director had sent a memo that he had followed-up with the Highway 96 Dump Site meter read. This is regarding the discrepancy with GHD/Whirlpool/Reynolds. The total estimated water pumped each year is 60 minutes X 24 hours X 365 days X 10 gallons X 2 = 10,512,000 gallons. He noted in his memo that as of June 29, 2020, there were 2,691,860 gallons for meter EW 1B2 and 709,860 for meter EW 2. He recommends that the Town continue to read the meters at the end of every quarter to determine if there are any continued discrepancies between the two meters in the volume pumped.

Water Meters: The Town Finance Officer noted that the contractor had left 67 water meters that had needed to be replaced, and since the Town staff have completed 20. That week staff were notified that 683 radios need to be swapped out due to a software update that has caused those meters' radio's batteries to never turn off. It was noted that Hydrocorp will do the work, but it is just another hassle with this water meter project.

NEXT MEETING DATE / ADDED AGENDA ITEMS: The next meeting date will be Thursday, August 13, 2020.

Hesse moved to adjourn the meeting at 8:04 p.m. Bernstein seconded. Ayes all.

Respectfully Submitted,

Megan R. Cavanaugh
Recording Secretary



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 4a - Consent

Subject: Receive Republic Monthly Service Report

Documentation: Report

Action / Motion for Consideration:

Receive Information

Service Report By Month for White Bear Township



2020

Calls from residents, reported as 'missed pick-ups'

	Trash	YardWaste	Recycle	Totals
JANUARY	5	0	2	7
FEBUARY	3	0	1	4
MARCH	1	0	3	4
APRIL	2	0	1	3
MAY	3	0	3	6
JUNE	4	1	4	9
JULY				0
AUGUST				0
SEPTEMBER				0
OCTOBER				0
NOVEMBER				0
DECEMBER				0

Possible collection sites per system, per week	3,851
Possible collection sites per system, per month, with 4.33 weeks per month	16,675
Possible collection sites for all routes per month April 1 - Nov 30	50,024
Possible collection sites for all routes per month Dec 1 - March 31	33,350



White Bear Township Issue Log 2020

Resident Name	Resident Address	Time		Issue/Concern	Resolution
		Received	Received		
BRUCE & DEBBIE REED	2534 TAYLOR AVE	2020/06/08	8:31	8990003556894, General Credit, REPUBLIC ADMINISTRATIVE ERRORdouble billed	completed
KATHY JANSEN	4288 POND VIEW DR	2020/06/10	13:38	8990003560534, General Credit, REPUBLIC ADMINISTRATIVE ERRORDouble billed on re	completed
RACHEL TACKE	1583 WHITAKER ST	2020/06/19	13:07	8990003562701, Missed Pickup, GOODWILL/COURTESY	driver too rec c completed
SCOTT SLOCUM	1416 BIRCHCREST DR	2020/06/29	10:56	8990003548089, General Credit, REPUBLIC ADMINISTRATIVE ERRORCust moved to RS	c completed
BILL MILLER	5428 BRITTANY CT	2020/06/02	11:48	Debbie (651) 238-2685 12378 228TH ST N SCANDIA, MN 55073, they moved in Nov.	ti completed
MARILYN SVEE	2630 SHORE BLVD	2020/06/03	17:30	cust was confused about billing. Doesn't understand how shestill owes money. Marily	completed
CURTIS NELSON	4650 ALLENDALE DR	2020/06/16	11:41	rebecca (651) 356-5219 -, please look into inv 899003559906,cust stated she haven	bi completed
MIKE HASELMANN	1644 COUNTY ROAD H2	2020/06/15	21:13	credit small balance customer paidAR Adj: REC 2.36- on Obi: 3520330 for 02/29/	completed
JOHN MOORE	4114 WHITE BEAR PKWY	2020/06/25	21:07	CRC told customer this would be waivedAR Adj: NSF 30.00- on Obi: 3561071 for 0	completed
CHRISTINE JUKNKE	4249 OAKMEDE LN	2020/06/01	13:33	Christine (651) 666 8344 states the container is Damaged byRSG. Please service	asap. completed
JON/ MARISSA CHASE	2707 SHORE BLVD	2020/06/01	14:39	After putting our trash on hold for a while, we've been having missed pick ups.	Could completed
SARA BATES	5238 DIVISION AVE	2020/06/01	16:59	Please remove 1 container from curbside . Called in by Sara(608) 333 6977.	completed
JOSEPH KALISCH	5348 GRAND AVE	2020/06/03	7:46	Joseph (651) 245 4731 states they have been missed for the pickup originally	scheduled; completed
PAUL SIGSWORTH	5987 MALLARD PONDS DR	2020/06/03	8:51	Paul (651) 900 2752 states they have been missed for the pickup originally	scheduled; completed
JULIE ANDERSON	1630 COUNTY ROAD H2	2020/06/03	13:04	Dean (651) 245 2819 states they have been missed for the pickup originally	scheduled; completed
SHANON SHAFER	1693 COUNTY ROAD H2	2020/06/03	13:06	Shannon (651) 587 6229 requested a bulk pickup. king matt.***emailed	cst serv tues completed
ANDY RAUSCH	1703 ANDERLIE LN W	2020/06/04	9:06	andy (612) 559 6041 states they have been missed for the pickup originally	scheduled; completed
JOSEPH BOESER	5890 HOBE LN	2020/06/05	8:23	joseph (651) 428 0219 states they have been missed for the pickup originally	scheduled; completed
RENEE BISSON	2555 MEEHAN DR	2020/06/05	9:50	Dennis (651) 426 7779 states they have been missed for the pickup originally	scheduled; completed
MICHAEL/DEB GLASSGOW	4082 PRESERVE PL	2020/06/08	10:26	deb (651) 247 7402 requested a bulk pickup. water heater .***inccorrect day	**** completed
JESSICA MOLIN	1193 BIBEAU RD	2020/06/08	11:01	Jessica (651) 307 4050 states they have been missed for thepickup originally	schedule completed
SCOTT MCCUNE	5250 ANDERLIE LN	2020/06/08	12:01	Scott (651) 470 8660 requested a bulk pickup. BBQ grill . **scheduled incorrectly	not c completed
HENNINGER, TODD (RESIDENCE)	2542 SHORE BLVD	2020/06/08	14:48	Todd Henninger (651) 792 6562 states they have been missed for the pickup	originall; completed
KINGWOOD OAKS	1699-1733 WHITAKER ST	2020/06/10	9:51	MPU 6/08 TRASH Lakisha 6123062283	completed
DANIEL BECKER	5531 TOWNSHIP DR	2020/06/11	9:21	DANIEL BECKER (651) 429 9050 requested a bulk pickup. mattress and box spring .	completed
VINCE CARRIGAN	1558 HENNESSY VIS	2020/06/11	10:13	Vince (651) 399 2420 states they have been missed for the pickup originally	scheduled; completed
BRICH LAKE VILLAS RESIDENT	4810 IRIS ALCOVE	2020/06/11	14:59	greg (651) 748 1304 requested container delivery due to cartwent missing on	service completed
SOUTHWIND OF GILFILLAN RESI	707 GILFILLAN LN	2020/06/15	9:59	Randall (612) 219 2688 requested a bulk pickup. 1 grill.	completed
BRUCE SCHWARTZMAN	2680 SHORE BLVD	2020/06/16	8:09	Bruce S. (612) 790 7605 states they have been missed for thepickup originally	schedu completed
LORI DOMROSE	2591 TAYLOR AVE	2020/06/16	11:31	paul (651) 269 3405 states they have been missed for the pickup originally	scheduled; completed
MAGGIE HALL	1116 PINE HILL LN	2020/06/17	8:49	mpu***late set driver there right away in the morning****	completed
JAN CASEY	5443 BRITTANY CT	2020/06/17	9:41	jan (651) 402 1135 states they have been missed for the pickup originally	scheduled c completed
DOROTHY BURNS	5188 WEST AVE	2020/06/18	14:31	Attempted to defend service failure claim but customer disputed. dorothy (651) 426	- completed
JOHN FERRET	5005 CENTERVILLE RD	2020/06/18	14:34	John (651) 482 0585 states they have been missed for the pickup originally	scheduled; completed
CONNIE OLSON	1400 HICKORY TR	2020/06/19	15:35	This is the second time our pickup was missed in the last month. Need it	picked up a: completed
LISA WILD	5859 OTTER VIEW TRL	2020/06/22	10:00	lisa wild (651) 500 0061 states they have been missed for the pickup originally	schedu completed
JEFF KITTLESON	5824 OTTER VIEW TRL	2020/06/22	10:42	JEFF KITTLESON (651) 402 5566 requested a bulk pickup. miniRefrigerators tvs.	completed
DAVID FARR	5877 OTTER LAKE RD	2020/06/22	11:56	dauid (651) 426 1207 requested a bulk pickup. microwave.*****spoke to	customer i completed
STEVE/BARB DETTLOFF	3908 LAKEWOOD AVE	2020/06/22	12:20	steve (651) 307 7952 states they have been missed for the pickup originally	scheduled; completed
EDWARD BREEMS	5763 MEADOWVIEW DR	2020/06/23	12:33	DARLYNE (651) 247 5670 requested a bulk pickup. 2 PLASTIC CHAIRS.	completed
DAN LACKNER	5371 ANDERLIE LN	2020/06/23	13:18	Sue Lackner (612) 940 1404 requested a bulk pickup. APP.***emailed	cst service to re completed

SANDRA EAGAN	5447 PROVENCE LN	2020/06/24	12:37 caller (651) 269 6145 requested a bulk pickup. tv.*****emailed cst service should be completed
JOESPH KROLAK	5882 MEADOWVIEW DR	2020/06/24	15:02 Looks like you missed picking up my trash. Please stop by and get it. it's full. Thank yo completed
KENNETH NORDBY	3939 HOMEWOOD AVE	2020/06/25	9:03 Kenn (651) 429 9642 states they have been missed for the pickup originally scheduled completed
JEFF ALTIER & A. EMILY HEANEY	5564 BALD EAGLE BLVD	2020/06/25	13:42 This is happening consistently once a month, that our recycling is not picked up when completed
RYAN GERIS	5426 FEATHER CT	2020/06/29	13:52 Ryan Geris (952) 486 0332 requested a bulk pickup. minnie fridge. completed
DAVID/SHEI CHAYER	5926 HOBE LN	2020/06/29	14:49 Ms. Shei Chayer (651) 303 0824 requested a bulk pickup. tv cabinet.***emailed cst se completed
ADRINNA DEBOER	5203 LATTA ST	2020/06/01	10:41 Adrianna called for Call Transfer. need to cancel recycle onacct completed
JOAN MALONE	4202 OAKMEDE LN	2020/06/01	11:22 joan called for Information Provided. Informed caller account on auto pay . completed
JAMES MCGEE	1788 STILLWATER ST	2020/06/01	13:02 James McGee called for Information Provided. Informed callerconfirmed that missed completed
BRUCE BEAR	2621 WESTERGREEN CT	2020/06/01	13:21 Bruce called for Call Transfer. Microwawe completed
WILLIAM MAMPLE	4270 OTTER LAKE RD	2020/06/01	13:25 william called for Information Provided. Informed caller online acc . completed
JEROME MIRON	5834 BALD EAGLE BLVD	2020/06/01	13:57 JEROME MIRON called for Information Provided. Informed caller CST CALLED TO GET completed
TIM JASS	2518 TAYLOR AVE	2020/06/01	15:28 Tim called for Information Provided. Informed caller advisedcustomer to place mulch completed
ANGELA JOHNSON	5358 EAST ST	2020/06/01	15:32 customer called for Information Provided. Informed caller services information . completed
JOE AND JULIE MCGUIRE	1288 BIRCH POND TRL	2020/06/01	15:58 July 6122510128 called for Information Provided. Informed caller went over invoice. completed
JIM OERTER	5699 MORGAN TRL	2020/06/01	16:08 JIM OERTER called for Information Provided. Informed callercust would like to move ; completed
JAN PITMAN	5296 PLEASANT CT E	2020/06/01	16:36 Jan Pitman called for Information Provided. Informed callerCustomer advised that pa completed
PATRICIA DUGAN	4538 MARGARET ST	2020/06/02	9:12 this was under 73093 per crc told old owner to just change the name on the account, completed
MIKE MCKINNEY	1131 ANDERSON LN	2020/06/02	10:32 mckinney called for Information Provided. Informed caller disposal notes. completed
KATHLEEN M LEWELLEN	5325 HUGO RD	2020/06/02	15:34 Kathleen called for Call Transfer. customer wanted to talk about her senior rate becau completed
ALAN SCHMIDT	1633 COUNTY ROAD H2	2020/06/02	15:53 alan called for Information Provided. Informed caller info on the rate . completed
ERIKA KELY-KENNEDY	2645 CRISTINE CT	2020/06/03	9:05 6512453580 erika called for Information Provided. Informed caller bpu info . completed
JAMES/ PAT HEGG	5409 PORTLAND AVE	2020/06/03	9:18 JAMES/PAT HEGG called for Information Provided. Informed caller Question on bill. completed
LARRY J. LAVER	5875 HOBE LN	2020/06/03	14:30 Larry Laver called for Call Transfer. Needs to have the billing looked at because he wa completed
AMBER TUCKNER	1269 GREENBRIAR CT	2020/06/04	13:20 amber tuckner 6513295003 called for Call Transfer. cs req supervisor cs adv she spok completed
ROY ZAUNER	2569 BUFFALO ST	2020/06/04	13:20 Roy Zauner called for Information Provided. Informed callerAsked about yardwaste si completed
DANIEL PURATY	5210 ELK ST	2020/06/05	16:13 DAN PURATY called for Information Provided. Informed caller651.459.5693, SPRING L completed
YVONNE HARRISON	5621 OTTER VIEW TRL	2020/06/08	9:56 YVONNE HARRISON 6514262728 called for Information Provided. Informed caller hart completed
SCOTT BAKER	5294 ANDERLIE LN	2020/06/08	10:14 Sheryl called for Service Day. Informed 6/11/2020 as the date. 5294 ANDERLIE LN WH completed
ROBERT SCHAUER	5740 PORTLAND AVE	2020/06/08	11:22 na called for Information Provided. Informed caller yw info. completed
CHAD & REBECCA CHRISTENSEN	5470 TOWNSHIP DR	2020/06/08	12:13 rebecca Christenson - 65133870 called for Information Provided. Informed caller calle completed
LAURA BLACK	5974 BAYBERRY DR	2020/06/08	12:36 customer called for Information Provided. Informed caller yard waste services . completed
IH2 PROPERTY IL LP	2709 STILLWATER ST	2020/06/08	15:07 katelyn hanson 8448589920 called for information Provided. Informed caller billing. completed
SHELDON MORK	1985 RIDGEWOOD AVE	2020/06/08	16:35 marilyn called for Call Transfer. wants to schedule bulk completed
CHRIS CULBERTSON	2600 RANDY AVE	2020/06/09	13:43 CHRIS CULBERTSON called for Information Provided. Informed caller cust will be maki completed
APRIL SHELD AHL	1338 BIRCH LAKE BLVD	2020/06/09	13:47 sandy called for Information Provided. Informed caller mbulkinfo . completed
SANDRA DEMAR AIS	4122 WHITE BEAR PKWY	2020/06/10	13:19 SANDRA DEMAR AIS called for information Provided. Informed caller customer wantir completed
DEBRA GEFRE	5712 FISHER ST	2020/06/10	13:28 Debra Gefre called for information Provided. Informed callercalled for bulk pick up in completed
JOHN SUCHOMEL	1628 STILLWATER ST	2020/06/11	7:39 john called for Call Transfer. customer wants to change to reprsv trash container instr completed
ROBERT PAINE	5258 BALD EAGLE BLVD E	2020/06/11	12:41 robert called for Information Provided. Informed caller invoice emailed . completed
SANDRA TRATAR	5786 LAKE AVE	2020/06/12	8:06 Customer called for Information Provided. Informed caller bulk questions. completed
BRENDA STROHBEEN	4118 WILD GOOSE LN	2020/06/12	10:57 Brenda called for Information Provided. Informed caller Bulkquestions . completed
MERCER RICHTER	2592 SHORE BLVD	2020/06/12	11:10 mrs richter called for Call Transfer. completed
ROBERT/MICHELLE GORDIEN	5435 FISHER ST	2020/06/12	15:18 michelle called for information Provided. Informed caller balance \$0.00. completed
PATRICIA J COFFEY	1278 STUART ST	2020/06/15	10:09 PATRICIA J COFFEY 6514283807 called for information Provided. Informed caller call e completed
PAUL CHAGNON	5290 COTTAGE AVE	2020/06/15	10:57 Mrs called for information Provided. Informed caller Calledregarding Spring Clean.....a completed
WESTON WOODS RESIDENT	723 CRESCENT CURV	2020/06/15	13:20 Michael called for information Provided. Informed caller advised caller off carpet rule completed
JOSEPH EHRMAN	5251 PORTLAND AVE	2020/06/15	13:43 joseph called for Call Transfer. Reduce number of containersto the amount of physicz completed

MIKE WYNN	5946 RED PINE BLVD	2020/06/15	15:57	Mike Wynn called for Information Provided. Informed caller advised we dont take law completed
JERRY GOETZ	5505 HUGO RD	2020/06/16	8:19	Jerry called for Call Transfer. xfer to spec II for bulk completed
DAN BRINKER	5236 OTTER LAKE RD	2020/06/16	9:24	Dan Brinker called for Information Provided. Informed caller June 20, 2020 7 a.m. to 2 completed
MIKE KIRKPATRICK	1265 BRIDLE PATH CT	2020/06/16	12:05	Mike called for Information Provided. Informed caller upset over call past due says he completed
SUSAN/JR. HORWATH	1693 GARDEN LN	2020/06/16	12:52	Susan called for Call Transfer. completed
PAUL BEHN	3947 HOMEWOOD AVE	2020/06/16	15:53	Paul called for Information Provided. Informed caller reviewed temp procedures. completed
THOMAS RYDLAND	1692 GARDEN LN	2020/06/19	9:09	Rydlan called for Information Provided. Informed caller refunded 56.74 onto card. at completed
BRETT DAY	1226 POND VIEW LN	2020/06/19	13:51	Brett called for Information Provided. Informed caller balance. completed
JUDITH KISLENGER	5461 TOWNSHIP DR	2020/06/22	9:15	JUDITH called for Information Provided. Informed caller CALLED ABOUT BILLING. completed
MATT SCHNEIDER	4220 BELLAIRE AVE	2020/06/22	9:35	Matt called for Call Transfer. customer would like to cancel because he has moved our completed
AARON LOES	2635 MARTIN WAY	2020/06/22	10:17	Customer called for Call Transfer. would like a bigger cart completed
GARY LIABOE	1300 BIRCH LAKE BLVD	2020/06/22	14:08	Gary called for Information Provided. Informed caller windows/ construction material completed
KAE STENDER	4266 OAKMEDE LN	2020/06/22	16:15	Kae called for Information Provided. Informed caller credit balance. completed
LISA JOHANEK	5934 OTTER VIEW CIR	2020/06/23	9:10	LISA called for Information Provided. Informed caller YARD WASTE. completed
BARBARA OLUND	3959 STACKER PL	2020/06/23	10:20	Barbara Olund called for Information Provided. Informed caller bill info. completed
KATE LOWE	4246 OAKMEDE LN	2020/06/23	10:27	Ray called for Information Provided. Informed caller wanted to get trash cont exchange completed
TIM & LAURA LINDER	2625 RIDGE CT	2020/06/23	12:06	Heliana called for Information Provided. Informed caller acct bal. completed
ASNUS SMITH/JOSEPH BOCKARIE	3961 HOMEWOOD AVE	2020/06/23	12:47	Dawn called for Information Provided. Informed caller to transfer to brothers name w completed
THOMAS, DAWN (RESIDENCE)	4092 WHITE BEAR PKWY	2020/06/23	9:29	Debra called for Information Provided. Informed caller wants copy of invoice. completed
BETTY CROSSFIELD	4275 OAKMEDE LN	2020/06/24	12:16	Chad called for Information Provided. Informed caller want to move transfer sent to t completed
OLEARY, CHAD (RESIDENCE)	5378 NORTHWEST AVE	2020/06/24	9:36	Wayne Taylor called for Information Provided. Informed caller email send. completed
WAYNE TAYLOR	4180 FOREST CT	2020/06/29	12:44	John called for Information Provided. Informed caller needed BULK info. completed
JOHN SPRECK	1350 BIRCH LAKE BLVD	2020/06/30	9:37	Mary Hernandez called for Information Provided. Informed caller quoted 266.46. completed
MARY FERNANDEZ	5347 BALD EAGLE BLVD	2020/06/01	11:52	Moved Close Date: 5/31/2020 Removal Date: Close Reason: Lost Business Closed Rem: completed
RICHARD SHERRY	5424 PROVENCE LN	2020/06/01	13:33	Started service for new owner Close Date: 5/31/2020 Removal Date: Close Reason: Los completed
TIM WATSON	2571 STACKER BLVD	2020/06/03	9:36	ACCT WAS SET UP WRONG/PER KMT SHE DOES NOT PAY RS FOR SERV/MUNI CUST GC completed
JOYCE LINDHOLM	3775 VAN DYKE ST	2020/06/08	11:01	Container on site for new resident. Customer has moved out 06/05/2020 Close Date: completed
STEVE SIMPSON	1370 BIRCHCREST DR	2020/06/08	14:19	CLOSING ON THE HOME & WILL NO LONGER NEED SRVS; SELLING HOME/Close Date: 6 completed
ROBERT THORNBURY	1766 COUNTY ROAD H2	2020/06/19	14:29	cancel Close Date: 7/31/2020 Removal Date: Close Reason: Lost Change Of Owner Rem completed
NICOLE/P FETTINGER	5840 RED PINE BLVD	2020/06/22	16:23	sold the house Close Date: 6/30/2020 Removal Date: Close Reason: Lost Service Issues completed
HP MINNESOTA 1 LLC	5079 COTTAGE LN	2020/06/24	13:33	moved Close Date: 3/31/2020 Removal Date: Close Reason: Lost Business Closed Rem: completed
KIM LESSARD	5850 MEADOWVIEW DR	2020/06/29	10:26	MOVING Close Date: 7/31/2020 Removal Date: Close Reason: Lost Change Of Owner Rt completed
BRIAN HINKLE	4082 PARKWAY PONDS LN	2020/06/30	9:05	RESTART ACCT 6/9 completed
DEAN SHAWBOLD	2521 SHORE BLVD	2020/06/08	10:34	BACK FROM VACATION completed
LAWRENCE WARKE	2488 TAYLOR AVE	2020/06/11	11:59	Systematic completed
JEANNE LAQUA	4304 FISHER LN	2020/06/15	7:08	er constantly has equivalent of 2/60 gal trash or more at the curb. customer needs to u completed
ERIC HEINRICH	5327 ANDERLIE LN	2020/06/01	6:52	https://p.wfm.cab/kdrgbd completed
DAVID FORSBERG	2515 SHORE BLVD	2020/06/08	9:20	https://p.wfm.cab/pbcu36 completed
GREG MCCORMACK	2620 RANDY AVE	2020/06/15	10:21	Tom (612) 839-1945 called to report an issue. resident is reporting that we havent ser completed
TOM FLEMING	5520 SHADYSIDE LN	2020/06/02	10:19	betty (651) 621-0716 called to report an issue. claim driver was going very carefully tr completed
BETTY JOHNSON	4166 WHITE BEAR PKWY	2020/06/29	10:32	customer says he is a door service customer and he has not been p/u please contact i completed
MICHEAL WALDOCH	5414 BELLAIRE AVE	2020/06/01	14:05	Jean Liebgott (651) 283-5822 is calling to request a Please ensure all services resume t completed
JOHN/JEAN LIEBGOTT	5414 PROVENCE LN	2020/06/03	15:38	pam, (651) 788-0263 is calling to request a Would like to know when containers will b completed
KIM/PAM CHAPMAN	5888 OTTER RIDGE CIR	2020/06/04	16:17	David (651) 429-8458 is calling to request a Please make sure the 68gal waste cart is c completed
DAVID MORTENSON	5869 HOBE LN	2020/06/04	13:06	Pat Kentfield (651) 631-2848 is calling to request a customer is stating that her cart m completed
PAT KENTFIELD	4287 POND VIEW CT	2020/06/02	12:02	Mrs. Kuefler (651) 429-4291 is calling to request a customer called to cancel the pendi completed
STEVE KUEFLER	5340 EAST ST	2020/06/08	7:21	ll if not out completed
REBECCA LEVAHN	5515 COTTAGE AVE	2020/06/01		

LORRAINE BLOM	4311 OAKMEDE LN	2020/06/15	9:56	Lorraine (651) 653-5910 is calling to request a Cust. shows 1pu per week but it is 1 eve completed
NATHAN ERICKSON	2619 SANDTERRA CIR	2020/06/16	9:44	Amanda Erickson (763) 370-4286 is calling to request a Please be aware that custome completed
DANA RAINES	5344 EAGLE ST	2020/06/02	9:36	Kay (651) 587-5822 called to express: driver stopped to clean his windshield. That shc completed
JUDITH KOEHN	4273 POND VIEW CT	2020/06/06	7:51	Caller's Name: Patrick Koehn Phone Number: (651) 334 - 3456New Base Rate: \$19.78 completed
THOMAS FUITH	2589 SHORE BLVD	2020/06/06	8:03	Caller's Name: Lorrie Fuith Phone Number: (651) 762 - 1198 New Base Rate: \$17.84 E completed
CASSIE PELTIER	4296 OAKMEDE LN	2020/06/10	7:41	Caller's Name: Cassie Peltier Phone Number: (651) 353 - 8697New Base Rate: \$7.65 E completed
PHILLIP S DANIELSON	1993 STILLWATER ST	2020/06/10	16:00	Caller's Name: phillip Phone Number: (555) 555 - 5555 New Base Rate: \$19.78 Effectiv completed
RICH EVERSON	1365 COUNTY ROAD H2	2020/06/12	10:21	Quote#: S007232375 Container Type: CA Sold As: Bundled Promotion Code: Payment completed
JOHN KISLING	3924 HOMEWOOD AVE	2020/06/01	8:41	john (941) 244 9310 requested a bulk pickup. stove.
STEPHANIE ANDERSON	2640 PAUL PL	2020/06/01	12:04	Stephanie (612) 900 5759 requested a bulk pickup. refrigerator.
THINH NGUYEN	1413 BRANDLWOOD RD	2020/06/01	13:23	THINH 6512788294 (651) 278 8294 REQUESTED A BULK PICKUP. DISH WASHER STOVE completed
DANIEL GIFFORD	2329 HOXIE AVE	2020/06/01	13:37	DANIEL GIFFORD (651) 653 7215 requested a bulk pickup. microwave (free p/u). completed
DIANE MORRISON KIEFFER	5728 FISHER ST	2020/06/05	10:28	diane (651) 233 6372 requested a bulk pickup. fridge, vaccum, microwave. completed
MICHAEL GODFREY	1720 GARDEN LN	2020/06/05	12:45	MICHAEL GODFREY (612) 741 8927 requested a bulk pickup. washer machine. completed
PATRICIA VENBURG	1690 ROSS LN	2020/06/08	9:27	PATRICIA VENBURG (651) 216 5684 requested a bulk pickup. microwave. completed
LAURA RATCLIFFE	4318 FISHER LN	2020/06/09	9:14	Laura Radcliff (651) 429 5315 requested a bulk pickup. freezer . completed
ANDY & LYNN CORNWELL	5711 BIRCH RD	2020/06/10	11:15	andy (651) 231 7921 requested a bulk pickup. freezer.
CANDY MAYOU	5129 BALD EAGLE AVE	2020/06/10	14:31	CANDY MAYOU (651) 263 9306 requested a bulk pickup. 1 Dehumidifier. completed
WHITCOMB, RONALD (RESIDENCE)	1280 POND VIEW LN	2020/06/12	9:00	PICK UP DEHUMIDIFIER
TRUNG LE	4091 WILD GOOSE LN	2020/06/15	8:49	Trung (651) 468 1424 requested a bulk pickup. refrigerator . completed
JAMES JR DEUTSCH	1612 PARK AVE	2020/06/16	13:21	Virginia (651) 247 6242 requested a bulk pickup. refrigerator . completed
CARRIE SIMMONS	4071 OAKMEDE LN	2020/06/19	13:10	carrie (651) 493 4916 requested a bulk pickup. refrigerator.
FRED DRIVER	5290 PORTLAND WOODS	2020/06/22	11:09	6516534781 (651) 653 4781 requested a bulk pickup. 2 free bulk . dehumifier . completed
TROY TIMERMANIS	1632 RIDGEWOOD AVE	2020/06/25	10:20	timerman (651) 769 7918 requested a bulk pickup. tv . completed
CAROL VANDERPOOL	5878 HOBE LN	2020/06/30	16:58	Mr Vanderpool (651) 335 1280 requested a bulk pickup. Dehumidifier . completed
PAUL & KELLY EDDY	5761 AUBURN AVE	2020/06/03	9:01	REM 68G AND DEL 95G. THANK
JANE MULLER	5599 HUGO RD	2020/06/03	13:19	PLS DEL SOONER IF POSSIBLE
FUE CHANG	1260 STUART ST	2020/06/03	13:37	fue (651) 895 4430 requested container delivery due to neverreceived a second cont: completed
TOM VOIGHT	2233 BUFFALO ST	2020/06/03	15:21	DEBRA VOIGHT (651) 295 2882 requested container delivery dueto Cust has never ret completed
WHITE BEAR LAKE RESIDENT	2453 BUFFALO ST	2020/06/08	10:47	transfer from 2408.JANSEN AVE WHITE BEAR LAKE MN eff; 6/19/2020
PAT BARRY	4327 FISHER LN	2020/06/17	13:24	Pat Barry (612) 910 2874 requested container delivery due toNew customer never ret completed
MARY WETTSTEIN	1252 POND VIEW LN	2020/06/23	16:19	BRUCE (651) 653 4378 requested container delivery due to CUST SAYS SHE NEVER REC completed
KRISTEN LIPPERT PEINADO	2360 HOXIE AVE	2020/06/29	16:27	Kristen 6129908778 (612) 990 8778 requested container delivery due to add 1 additic completed
CAROL HIRSCH	4312 FISHER LN	2020/06/29	11:10	liberty (651) 414 9178 requested container exchange due to smelly container trash . completed
TOM/MARGARET REID	5421 BALD EAGLE BLVD	2020/06/10	14:18	PICK UP MATTRESS
ROBERT DEMPSEY	4156 PARK VALLEY LN	2020/06/12	10:07	patty (651) 331 8483 requested a bulk pickup. couch . completed
RESIDENT OF THREE OAKS	5517 MEHEGAN CT	2020/06/16	12:17	paul (651) 308 5950 requested a bulk pickup. mattress . completed
KATHY FLEMING	5518 SHADYSIDE LN	2020/06/01	9:09	delivery of 68 gal sw 5518 shadyside ln
WESTON WOODS RESIDENT	4599 MOON LAKE CT	2020/06/01	12:28	SERGEY (651) 653 1444 requested container exchange due to Damaged by Customer. completed
NEIL BLOMBERG	4227 OAKMEDE LN	2020/06/03	14:06	Please remove 1 container from end of driveway . Called in by Caroline (651) 426 868 completed
JACOB/ASHLEY HAYES	2659 RICHARD DR	2020/06/10	9:17	EXCHANGE 90 GAL TRASH PER DRIVER THX
PARKVIEW VILLAGE I	1374 VIEW DR/FENWAY CRT	2020/06/10	9:21	2611 PARKVIEW DR - EXCHANGE 30 GAL TRASH PER DRIVER THX
BEN ANDERSON	1374 BIRCHCREST DR	2020/06/15	13:19	EXCHANGE 90 TRASH
ALAN KAEING	1217 POND VIEW LN	2020/06/17	10:22	Alan Kaeding (651) 295 1741 states the container is Rusted,Old, Broken due to Broker completed
MICHAEL WILKINS	5752 MEADOWVIEW DR	2020/06/17	12:31	Michael Wilkins (651) 429 1604 requested container deliverydue to container droppe completed
WESTON WOODS RESIDENT	727 CRESCENT CURV	2020/06/17	13:39	Charles (612) 619 1297 states the container is Rusted, Old,Broken due to Container is completed
DENNIS KALSNES	1261 BRANDLWOOD RD	2020/06/19	13:13	dennis kalsnes (651) 363 6928 requested container delivery due to Bin went missing ε completed
AMANDA VICKSTROM	5717 PORTLAND AVE	2020/06/19	16:32	amanda (612) 839 6267 requested container exchange due to Container is Lost or Sto completed

KARIN SANDVIG	1281 GREENBRIAR CT	2020/06/23	13:42	Karin (651) 426 7307 requested container delivery due to never received a container. completed
DIANNE PEPPENGER	2581 4TH ST	2020/06/24	8:01	Dianne Peppenger (651) 500 1053 states the container is Damaged by RSG. Please ser completed
WESTON WOODS OF W.B. TWSP	4601 WESTON WOODS WAY	2020/06/24	10:31	gill (715) 456 8966 states the container is Damaged by RSG.Please service asap. Descr completed
ORVILLE HUEBNER	1746 PARK AVE	2020/06/25	8:54	ORVILLE (651) 426 3841 states the container is Damaged by RSG. Please service asap. completed
WIN & PAT CURTISS	1198 POND VIEW LN	2020/06/25	12:44	Win Curtiss (651) 653 0097 states the container is Rusted, Old, Broken due to Cover b completed
TED ANDERSON	1272 POND VIEW LN	2020/06/29	13:38	Peter Anderson (917) 847 9137 requested container delivery due to Customer stated completed
RICHARD & JESSICA MIEHE	5738 MORGAN TRL	2020/06/30	15:27	Jessica (651) 260 1596 states the container is Damaged by RSG. Please service asap. D completed
DAN BONA	1568 HENNESSY VIS	2020/06/25	7:19	dan bona (651) 429 8970 requested a bulk pickup. dryer. completed
LARRY SCHMID	2588 RALPH ST	2020/06/29	7:19	BROKE DOWN REFRIDGERATOR completed
ROBERT LARSEN	5343 HUGO CT	2020/06/02	5:44	not out 7:43 am completed
JOE SAMPAIR	5526 JENNI LN	2020/06/02	7:58	Marie Sampair (651) 964 9309 requested a bulk pickup. queenmattress/box spring . completed
STANLEY HAFOKA	2267 BUFFALO ST	2020/06/02	:50	not out 8:48 am completed
SUSAN MORRISETTE	5543 HUGO RD	2020/06/02	6:51	not out completed
SCHUHWERCK, KRISTA (RESIDENCE)	4239 OAKMEDE LN	2020/06/09	16:31	krista (651) 356 2345 states the container is Damaged by RSG. Please service asap. De completed
KAREN ANDERSON	1847 STILLWATER ST	2020/06/12	9:01	KAREN ANDERSON (651) 653 8037 states they have been missed for the pickup origin completed
CHERYL SMITH	5713 JENNI LN	2020/06/15	10:29	Cheryl (952) 854 2844 requested a bulk pickup. desk, table. **.per f2 note take only dt completed
HILDEGARD GRAF AYASTA	5736 ORCHARD AVE	2020/06/16	5:23	not out 7:23 am completed
DONALD TRAPP	4178 BELLAIRE AVE	2020/06/15	6:48	NOT O UT 7:17 AM completed
ANGELA THIES	3925 HOMEWOOD AVE	2020/06/16	9:35	angela (804) 822 2883 states the container is Rusted, Old, Broken due to customer sa completed
JOHN ALLEN & VICKY	2332 BUFFALO ST	2020/06/16	7:47	not out completed
KARI STIELOW	2388 TAYLOR AVE	2020/06/16	9:22	not out 8:09 am completed
DANIEL GIFFORD	2329 HOXIE AVE	2020/06/16	13:52	Commitment Date: 06/24/20 Reason: 1 - CUSTOMER REQUEST completed
BUSINESS: MENTOR NETWORK	1106 ANDERSON LN	2020/06/17	10:33	not out 11:42 am completed
KELLY FARMER	1140 ANDERSON LN	2020/06/17	10:33	not out completed
LAURA HOPPLE	1141 ANDERSON LN	2020/06/17	10:33	not out completed
DANELL WESTBROCK	1117 ANDERSON LN	2020/06/17	10:33	not out completed
BRYAN THAYER	5729 MORGAN TRL	2020/06/22	9:04	Bryan (651) 270 1364 requested a bulk pickup. dish washer. completed
THOMAS RIOJAS	1980 STILLWATER ST	2020/06/01	13:08	moved completed
CHERYL MORIN	1617 COUNTY ROAD H2	2020/06/02	7:49	close completed
PALME, SHAWN (RESIDENCE)	1292 BIRCH LAKE BLVD	2020/06/02	7:59	cancel acct, has moved already, no removal fee completed
JEFF/MARIA POESCHL	5272 PORTLAND AVE	2020/06/03	9:43	moving completed
DIANE KOPESKY	4264 OAKMEDE LN	2020/06/05	9:05	PLZ REM 68G RECY CONTAINER 6/8 DEELAINA completed
BJORN BAGNALL	1715 RIDGEWOOD AVE	2020/06/09	12:57	Commitment Date: 06/25/20 Reason: TRANSFER OF SERVICETransfer of Service completed
GARY PAULSON	2628 WESTERGREN CT	2020/06/09	16:57	created in error- customer does not want 2nd RC container completed
HARRY KAVALOSKI	1639 MELISSA LN	2020/06/10	8:44	sharon kavaloski 6512356524 cancel services moving no removal fees says they have completed
ANDREW WOODARD	3973 BIRCH KNOLL DR	2020/06/11	8:31	Closing the account due to moving to another location. completed
BRIAN JABLONSKI	2590 ARBOR DR	2020/06/17	11:14	moving completed
BRIAN JABLONSKI	2590 ARBOR DR	2020/06/17	11:14	moving completed
KEN & KATHY ANDERSON	5438 BALD EAGLE BLVD E	2020/06/17	16:30	Please remove 1 container from end drive way. Called in by Kathy (612) 751 9137. completed
REBECCA JORGENSEN	1325 JONQUIL LN	2020/06/18	11:18	Customer moving completed
CURTIS CAMERON	5380 COTTAGE AVE	2020/06/19	10:06	Moving to: 863 Holly Dr, Erie, PA, 16510. No removal fee. completed
JAFON TURNER	5655 BRANDLWOOD CT	2020/06/19	16:17	CUSTOMER MOVING OUT completed
KELLY NORDSTROM	5920 PINTAIL LN	2020/06/22	11:55	New owner called to set up service completed
BRUCE CAMPBELL	4211 HOMEWOOD AVE	2020/06/22	13:35	moving out of state completed
DAVE GIEROK	1750 ANDERLIE LN W	2020/06/23	9:55	dave gierok 6513244441 cancel services moved no removal onlyhas recy cont completed
JEFFERY GACEK	2629 SHORE BLVD	2020/06/25	8:25	cust is moving completed
RICH JOHNSON	5235 LAKEVIEW CT	2020/06/29	13:23	moving away completed
TROY GILDERSLEEVE	2330 GASTON AVE	2020/06/29	14:14	Troy Gildersleeve 7154171478 37320 Oriole AVE Lindstrom MN55045 completed

PAT/TOM CHRISTIAN	5821 HOBE LN	2020/06/30	9:55 forwarding address: 13960 elmcrest ave n white bear lake MN55110 Moving away. h	completed
RICHARD HEALY	1263 BRANDLWOOD RD	2020/06/30	11:07 renter moving out	completed
BUSINESS: WHITE BEAR BEACH CLB	1 PORTLAND AVE/HWY 96	2020/06/02	11:23 ABBE WITTMAN (541) 601 0251 states they have been missed forthe pickup originally	completed
GINTER, COLLEEN (RESIDENCE)	2551 SHORE BLVD	2020/06/23	7:44 GINTER (651) 261 8864 states they have been missed for the pickup originally schedu	completed
DICK MOGA	60 COUNTY ROAD J W	2020/06/26	8:17 DICK MOGA (651) 484 3262 states they have been missed for the pickup originally scf	completed
STACEY SIGURDSON	3997 LAKEWOOD AVE	2020/06/29	18:12 There are 2 barrel containers and one rolling container. All 3 have the label stickers c	completed
BEN NEUMANN	4522 OTTER LAKE RD	2020/06/01	8:33 john (565) 484 7866 requested a bulk pickup. lawn moaner .	completed
CARA & JON HERDEGEN	1396 PINEFIELD CT	2020/06/01	9:30 jon (651) 233 8286 requested a bulk pickup. couch lovesea chair .	completed
SUSAN PRESCOTT	1684 RIDGEWOOD AVE	2020/06/01	10:03 SUSAN PRESCOTT (612) 390 4932 requested a bulk pickup. Grill.	completed
PHIL MANSON	5421 RIDGEWAY ST	2020/06/01	10:24 Brenda Manson (480) 734 8853 requested a bulk pickup. wood/metal trailer broken c	completed
JAMES DUNLAP	5780 MEADOWVIEW DR	2020/06/01	11:09 Mrs dunlap (612) 308 1223 requested a bulk pickup. part of counter and 2 extra bags	completed
ADAM SARTOR	1384 WHISPERWOOD TRL	2020/06/01	11:18 Adam (651) 470 2214 requested a bulk pickup. 1 speaker 1 cattiee.	completed
PAUL O'SULLIVAN	5748 MORGAN TRL	2020/06/01	11:58 Paul (612) 501 8560 requested a bulk pickup. mattress.	completed
MARY PELZER	2635 MALLARD PONDS BLVD	2020/06/01	13:27 mary (651) 757 0353 requested a bulk pickup. lawn mower.	completed
MATT LAMPI	5433 JEFFERSON CT	2020/06/01	14:03 matt (612) 354 9331 requested a bulk pickup. mattress king.	completed
PATRICIA MADERICH	1377 JONQUIL LN	2020/06/01	14:11 patricia (651) 303 5441 requested a bulk pickup. couch, patio table .	completed
JOLENE STEPHAN	1704 ANDERLIE LN W	2020/06/01	14:46 JOLENE STEPHAN (651) 343 3496 requested a bulk pickup. mattress,box spring.	completed
JOHN/JANE DELEEUW/MASLOWSKI	5246 DIVISION AVE	2020/06/01	15:47 john (612) 695 5007 requested a bulk pickup. mirror, vanity,tv.	completed
JEREMY SKJEGSTAD	5351 EAGLE ST	2020/06/01	16:04 Linda (612) 720 7744 requested a bulk pickup. Twin mattress.	completed
DIANA ROSE	2636 SUZANNE CIR	2020/06/01	16:15 Diana (651) 429 9322 requested a bulk pickup. valance.	completed
NEAL VIEMEISTER	5636 BALD EAGLE BLVD	2020/06/02	13:37 neal (248) 217 9948 requested a bulk pickup. rug.	completed
BRICH LAKE VILLAS RESIDENT	1116 IRIS DR	2020/06/02	15:49 Karen (651) 261 5704 requested a bulk pickup. queen matt/boxspring.	completed
GORDON KAUFMANN	4640 ALLENDALE DR	2020/06/03	11:06 7 ROLLS OF CARPET	completed
CHARLES COOK	5572 JENNI LN	2020/06/03	11:49 Mrs. Cook (612) 387 2147 requested a bulk pickup. grill.	completed
CURT PETERS	5436 TOWNSHIP DR	2020/06/03	12:36 Curtis (651) 429 8822 requested a bulk pickup. microwave andvacuum . ***pick up va	completed
IGNACIO & AURORA HERRERA	2592 MARTIN WAY	2020/06/04	14:59 Aurora (651) 336 3373 requested a bulk pickup. bed set.	completed
GREGG W BUCHANAN	2720 SILVER FOX RD	2020/06/04	15:24 greg (612) 672 4030 requested a bulk pickup. toilet .	completed
BRITTANY GORDER	4200 WHITE BEAR PKWY	2020/06/04	16:32 Brittany (651) 238 4661 requested a bulk pickup. 1 couch, 1Recliner, 1 Large dresser..	completed
RICHARD NIESSEN	4282 POND VIEW DR	2020/06/05	11:01 Beverly (651) 303 4536 requested a bulk pickup. Mattress .	completed
LYLE GIBSON	3947 LAKEWOOD AVE	2020/06/05	11:54 ruth (651) 429 5572 requested a bulk pickup. chair table.	completed
LISA KLAAS	4251 POND VIEW DR	2020/06/05	15:10 greg (657) 999 9107 requested a bulk pickup. bundle of padding, bundle of carpet .	completed
JOHN ANDERSON	2514 SHORE BLVD	2020/06/08	9:37 John (651) 408 2094 requested a bulk pickup. cardboard bundle.	completed
FRANK WILCOX	5486 OTTER VIEW CT	2020/06/08	9:50 Frank Wilcox (952) 346 6015 requested a bulk pickup. door, pinpond table, sm pieces	completed
JEFF PELKOLA	5305 COTTAGE AVE	2020/06/08	10:18 pamela pelkola (651) 964 5124 requested a bulk pickup. lumber, grill, area rug.	completed
MIKE SOUCHERAY	5983 RED PINE BLVD	2020/06/08	10:57 Mike (651) 426 9645 requested a bulk pickup. 3 twin box springs, 1 twin mattress, wo	completed
LAURA PHELAN	5941 OTTER VIEW TRL	2020/06/08	11:44 LAURA PHELAN (651) 308 6331 requested a bulk pickup. king mattress.	completed
PHILLIP YANG	5350 OTTER LAKE RD	2020/06/08	14:31 Phillip (651) 307 6504 requested a bulk pickup. wooden chairs metal light frame.	completed
BARBARA O'BRIEN	5511 FISHER ST	2020/06/09	7:43 Barbara O'Brien (651) 399 1957 requested a bulk pickup. 2 plastic chairs & 2 stools .	completed
JODI LUKENBILL	5799 OTTER VIEW TRL	2020/06/09	8:10 maeey (878) 768 7687 requested a bulk pickup. entertainmentcenter and bundles car	completed
RICHARD MCKOSKEY	4148 SUMMIT LN	2020/06/09	9:18 Mrs. MCKOSKEY (651) 426 4898 requested a bulk pickup. 1 chair.	completed
DAVID CHUTE	1701 COUNTY ROAD H2	2020/06/09	12:15 David Chute (651) 246 2587 requested a bulk pickup. chair .	completed
KENNETH MUNGER	5938 OTTER VIEW TRL	2020/06/09	12:56 KENNETH MUNGER (651) 429 3081 requested a bulk pickup. carpet.	completed
LYNN WYMAN	1739 RIDGEWOOD AVE	2020/06/09	16:20 Mr. Wyman (651) 503 6859 requested a bulk pickup. Twin Mattress; Bedframe.	completed
MELVIN/JOANN CERNY	1750 GARDEN LN	2020/06/10	11:11 Joann (651) 426 2087 requested a bulk pickup. table.	completed
MARK DUGGER	4117 PARKRIDGE DR	2020/06/10	12:18 Mark Dugger (651) 429 4470 requested a bulk pickup. picnic tabe memory foam matr	completed
JIM PILACZYNSKI	1750 PIONEER LN	2020/06/10	13:50 JIM PILACZYNSKI (651) 308 7846 requested a bulk pickup. Couch.	completed
DOUG BEAVENS	5990 NORWAY PINE CT	2020/06/10	16:18 Julie (651) 238 6933 requested a bulk pickup. boxspring.	completed
FRITZ KNAAK	1234 BIRCH POND TRL	2020/06/12	13:27 fred knaak (612) 804 2914 requested a bulk pickup. chair.	completed

G. BETTY TANNING	4455 OTTER LAKE RD	2020/06/12	16:12	betty tanning (651) 366 2869 requested a bulk pickup. mattress .	completed
JENNIFER JOHNSTON	5657 HUGO RD	2020/06/15	9:48	jeniffer (651) 341 6934 requested a bulk pickup. 2 small wooden fences cut into piece	completed
BARBARA WOJCIK	1262 BIRCH POND TRL	2020/06/15	11:00	Jim Wojcik (651) 402 9557 requested a bulk pickup. recliner.	completed
BRIAN AND STACY MARTINEZ	4144 PARK VALLEY LN	2020/06/15	11:52	stacey (651) 734 3789 requested a bulk pickup. 1 couch.	completed
HAROLD CHALKLINE	5505 COTTAGE AVE	2020/06/15	11:55	Chalk (651) 429 1289 requested a bulk pickup. large table, small ladder.	completed
NANCY MCNEARNEY	5355 COTTAGE CT	2020/06/15	11:58	nancy (651) 341 4488 requested a bulk pickup. fire pit.	completed
BETH JOSLIN	5490 COTTAGE AVE	2020/06/15	12:44	beth (651) 332 4720 requested a bulk pickup. full mattress.	completed
KELLY BARTON	5906 MALLARD PONDS DR	2020/06/15	14:19	Kelly (651) 270 2956 requested a bulk pickup. 2 cedar benches, 1 plastic tub.	completed
ANDREW MICKLESON	5182 DIVISION AVE	2020/06/16	10:53	Andrew (763) 221 4085 requested a bulk pickup. treadmill.	completed
RENAE ROOS	2676 MARTIN WAY	2020/06/16	15:30	Rene R (651) 783 6953 requested a bulk pickup. Mattress//Boxspring .	completed
ROBERT BLECKINGER	4651 STODDART LN	2020/06/17	14:56	Mrs. Bleckinger (651) 653 7769 requested a bulk pickup. queen mattress and queen t	completed
ALEXANDER, JOHN (RESIDENCE)	1147 PINE HILL LANE	2020/06/18	9:03	John (651) 324 6425 requested a bulk pickup. 2 wooden chairs, 1 mirror.	completed
KATHY SCHINTZ	4535 MARGARET ST	2020/06/18	10:59	kathy (651) 762 2819 requested a bulk pickup. small treadmill.	completed
ANNA MAE JOHNSON	3955 STACKER PL	2020/06/18	13:20	Anna Mae Johnson (210) 599 0800 requested a bulk pickup. mattress, 2 hhg.	completed
MARY HOGAN	2490 4TH ST	2020/06/18	15:29	mary (763) 913 6524 requested a bulk pickup. desk.	completed
KEVIN ROTH	5930 RED PINE BLVD	2020/06/19	9:05	lori (612) 850 8389 requested a bulk pickup. couch.	completed
JOE KRALJIC	4208 LAKEWOOD AVE	2020/06/19	10:17	JOE KRALJIC (651) 340 0143 requested a bulk pickup. toilet .	completed
WESTON WOODS RESIDENT	4803 MOON LAKE CIR	2020/06/19	11:09	terrence (651) 270 0344 requested a bulk pickup. mower hot water tank .	completed
DAVID STEDMAN	2499 TAYLOR AVE	2020/06/22	8:29	david (651) 308 8958 requested a bulk pickup. tv.	completed
GRAHAM P. BOYD	5989 HOBE LN	2020/06/22	10:37	Mrs. Boyd (651) 368 2767 requested a bulk pickup. 1 sofa, 1love seat .	completed
PAUL MOLITOR	5423 JEFFERSON CT	2020/06/22	11:43	Paul Molitor (612) 282 1209 requested a bulk pickup. mattress.	completed
CHERYL DAYTON	4279 OAKMEDE LN	2020/06/22	12:27	Cheryl (651) 455 5854 requested a bulk pickup. 3 Window screens, 1 door screen.	completed
DWIGHT ERICKSON	3911 EFFRESS RD	2020/06/22	13:40	dwight (651) 429 4092 requested a bulk pickup. lawnmower.	completed
BRAD TAUER	2643 SUZANNE CIR	2020/06/22	14:43	brad (651) 201 1019 requested a bulk pickup. fiberglass shower and toilet .	completed
CATHLEEN RITCHIE	1844 STILLWATER ST	2020/06/23	11:32	Cate Larson (651) 426 0042 requested a bulk pickup. 2 Mattresses, 1 Chair.	completed
SHELLY ROWE	5231 SUMMIT ST	2020/06/23	13:40	shelly (651) 470 4461 requested a bulk pickup. 2 box springs.	completed
RONALD BROM	1743 PIONEER LN	2020/06/23	14:29	mary (651) 428 8680 requested a bulk pickup. couch.	completed
DAVID QUARFOTH	5686 WINDMILL DR	2020/06/23	14:48	David (651) 426 2980 requested a bulk pickup. toilet.	completed
DAVE LITTLE	1657 PARK AVE	2020/06/24	9:47	Dave (651) 428 8371 requested a bulk pickup. box spring mattress .	completed
JIMMY MALDONADO	1730 PIONEER LN	2020/06/24	10:27	JIMMY (817) 894 3273 requested a bulk pickup. MATTRESS.	completed
MICHAEL FRIGON	5138 MEAD RD	2020/06/24	13:58	Mike (651) 762 1768 requested a bulk pickup. head board footboard, Table.	completed
JOHN KURKOSKI	5500 PROSPECT AVE	2020/06/26	8:01	john (651) 247 1828 requested a bulk pickup. 1 futon.	completed
JEFF WAHL	5341 ANDERLIE LN	2020/06/26	10:19	Jeff (651) 233 8672 requested a bulk pickup. twim mattress.	completed
JOEY AND SUSAN FELAND	2634 PAUL PL	2020/06/26	10:24	Susan (651) 261 2320 requested a bulk pickup. patio table w/glass top (Not broken).	completed
KEN ARNDT	2577 COUNTY ROAD F E	2020/06/26	11:45	ken (651) 788 0641 requested a bulk pickup. love seat.	completed
NICK GUZZO	5406 BALD EAGLE BLVD E	2020/06/29	9:34	NICK GUZZO (612) 964 2708 requested a bulk pickup. 3 bundlesof carpet.	completed
MARK HODGSON	5345 HUGO CT	2020/06/29	10:16	mark hodgson (651) 468 5737 requested a bulk pickup. vacuumcleaner.	completed
TERRENCE MCEVOY	1215 BIRCH POND TRL	2020/06/29	10:24	MON 7/6 CUSTOMER NEEDS 8 ROLLS OF CARPET PICKED UP. THIS ISONE OF HIS 3 FRE	completed
KIM RUBERG	3993 PARKRIDGE DR	2020/06/29	11:37	kim (651) 253 1537 requested a bulk pickup. sofa.	completed
ERIK CARLSON	5440 FEATHER CT	2020/06/29	14:36	Erik Carlson (612) 387 5478 requested a bulk pickup. 1 gas grill, 1 broken down baby c	completed
KRYSTIN ANDERSEN	1684 GARDEN LN	2020/06/29	16:09	justin (651) 263 6405 requested a bulk pickup. couch .	completed
KNABE, NORA (RESIDENCE)	5832 RED PINE BLVD	2020/06/29	16:52	nora (612) 245 9237 requested a bulk pickup. lawnmower and dishwasher.	completed
CATHERINE ANDERSON	1155 ANDERSON LN	2020/06/30	8:37	catherine (425) 877 7971 requested a bulk pickup. mattress.	completed
BRAD DUPRE	2585 SHORE BLVD	2020/06/02	9:48	Brad (651) 278 3964 states they have been missed for the pickup originally scheduled	completed
BILL EFFINGER	1773 PIONEER LN	2020/06/18	15:52	bill effinger (651) 653 0612 states they have been missed for the pickup originally sch	completed
KEVIN CHANDLER	5339 BALD EAGLE BLVD	2020/06/19	10:33	Kevin (651) 274 2626 states they have been missed for the pickup originally schedule	completed
TAMMY BAUER	1984 RIDGEWOOD AVE	2020/06/25	14:15	Bauer (612) 300 5928 states they have been missed for the pickup originally schedule	completed
TISCHLER, MATT (RESIDENCE)	1615 MELISSA LN	2020/06/12	9:10	Matt Tischler (612) 730 5957 states they have been missed for the pickup originally :	completed



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 4b - Consent

Subject: Receive Quarterly Sewer & Water Report

Documentation: Report

Action / Motion for Consideration:

Receive Information

WHITE BEAR TOWNSHIP SEWER AND WATER REPORT 2020

SOUTH SYSTEM - WATER PUMPED

	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	YEAR TOTALS
WELL 1 & 2A	4,873,300	3,197,100	2,574,400	3,587,000	4,570,700	5,068,700							23,871,200
QRT TOTALS	10,644,800		188,000		13,226,400								23,871,200
	<u>SOUTH SYSTEM - WATER CONSUMPTION</u>												
	JAN-MAR	APR-JUN	JUL-SEP	OCT-DEC	JAN-DEC TOTALS								
RESIDENTIAL	5,230,467	7,997,417			13,227,884								
COMMERCIAL	10,510	8,749			19,259								
INSTITUTIONAL	84,422	101,209			185,631								
CALCULATED LEAK	9,000		188,000		3,658,000								
CALCULATED TOWER DRAINING					188,000								
METERED PW USE													
CONTRACTOR USE													
HYDRANT WATER SALES													
QRT TOTALS	8,983,399	8,295,375			17,278,774								
DAILY AVERAGE PER RESIDENT	46	70			58								
# OF WATER CONNECTIONS	509	509			509								
# OF SEWER CONNECTIONS	491	491			491								

NORTH SYSTEM - WATER PUMPED

	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	YEAR TOTALS
WELLS 3-6	20,329,300	18,517,400	20,520,200	25,492,500	38,587,000	53,331,400							176,777,800
QRT TOTALS	59,366,900		2,893,000		32,000	117,410,900							176,777,800
	<u>NORTH SYSTEM - WATER COMSUMPTION</u>												
	JAN-MAR	APR-JUN	JUL-SEP	OCT-DEC	JAN-DEC TOTALS								
RESIDENTIAL	46,283,027	85,216,624			131,499,651								
COMMERCIAL	8,843,351	15,845,570			24,688,921								
INSTITUTIONAL	342,709	2,931,258			3,273,967								
INDUSTRIAL	2,591,871	4,553,326			7,145,197								
BACKWASH	274,700	240,500	379,300	280,100	562,700								
CALCULATED LEAK	374,000		32,000		406,000								
CALCULATED TOWER DRAINING					2,893,000								
METERED PW USE													
CONTRACTOR USE													
HYDRANT WATER SALES													
QRT TOTALS	59,233,658	71,000	5,500	4,500	112,703,878								171,937,536
CONSUMPTION GRAND TOTALS (NORTH AND SOUTH)	68,217,057	120,999,253			189,216,310								

CONSUMPTION GRAND TOTALS (NORTH AND SOUTH)

	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	YEAR TOTALS
DAILY AVERAGE PER RESIDENT	48	89			69								
# OF WATER CONNECTIONS	4270	4293			4282								
# OF SEWER CONNECTIONS	4175	4180			4178								
TOTAL WATER PUMPED	70,011,700	130,637,300			200,649,000								
TOTAL WATER CONSUMPTION (Billed plus Non-Billed)	68,217,057	120,999,253			189,216,310								
DIFFERENCE	(1,794,643)	(9,638,047)			(11,432,690)								
	-2.6%	-7.4%			-5.7%								



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 4c - Consent

Subject: Receive Quarterly Utility Billing Payment Analysis

Documentation: Analysis

Action / Motion for Consideration:

Receive Information

WHITE BEAR TOWNSHIP
2020 Utility Billing Payment Analysis
 Prepared July 2020

Highlights of 2020 2nd Quarter Billing over same time 2019

ACH remains at 17% of total payments
39% Increase in autopay online credit card payments
 Autopay online CC payments 5% of total payments

48% Increase in E-bills to residents
 E-Bills 7.4% of total bills

2020 Statistics:

	ACH DRAFT	\$	%	CC DRAFT	\$	%	BILLS MAILED	BILLS EMAILED	TOTAL BILLS	% E-Bill
2020 2nd Qtr	867	\$ 188,341	17%	255	\$ 48,315	5%	4730	349	5079	7.4%
2020 1st Qtr	855	\$ 149,171	17%	237	\$ 40,374	5%	4747	323	5070	6.8%

2019 Statistics:

	ACH DRAFT	\$	%	CC DRAFT	\$	%	BILLS MAILED	BILLS EMAILED	TOTAL BILLS	% E-Bill
2019 4th Qtr	877	\$ 152,225	17%	220	\$ 36,823	4%	4764	302	5066	6.3%
2019 3rd Qtr	871	\$ 205,380	17%	194	\$ 36,551	4%	4798	261	5059	5.4%
2019 2nd Qtr	871	\$ 175,653	17%	183	\$ 32,259	4%	4817	236	5053	4.9%
2019 1st Qtr	875	\$ 148,850	17%	156	\$ 24,592	3%	4814	230	5044	4.8%



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 4d - Consent

Subject: Receive Quarterly Otter Lake Elementary Sprinkling
Usage Report

Documentation: Report

Action / Motion for Consideration:

Receive Information



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 4e - Consent

Subject: Receive Second Quarter Water Efficiency Rebate Report

Documentation: Report

Action / Motion for Consideration:

Receive Information

WATER EFFICIENCY REBATE PROGRAM UPDATE
as of 7/01/2020

	1st Qtr - 2020	2nd Qtr - 2020	3rd Qtr - 2020	4th Qtr - 2020	Total Rebates Redeemed	Estimated Number of Rebates Available	Annual Water Savings in Gallons
WaterSense Toilet	45	45	-	-	90	200	1,961,370
WaterSense Irrigation Controller	0	9	-	-	9	12	79,200
Irrigation Audit	0	0	-	-	0	10	0
WaterSense Sprinkler Bodies	0	0	-	-	0	10	0
EnergyStar Clothes Washer	14	7	-	-	21	24	63,000
Grand Totals	59	61	0	0	120	256	2,103,570

	Grant Dollars	Township Contribution	Grand Totals	Remaining Grant Balance	Remaining Township Contribution
1st Quarter - 2020	\$7,562.09	\$2,520.70	\$10,082.79	\$28,737.91	\$9,579.30
2nd Quarter - 2020	\$7,784.48	\$2,594.83	\$10,379.31	\$20,953.43	\$6,984.47
3rd Quarter - 2020	\$0.00	\$0.00	\$0.00		
4th Quarter - 2020	\$0.00	\$0.00	\$0.00		
	\$15,346.57	\$5,115.53	\$20,462.10		

Awarded Grant	Township Contribution	Grand Total
\$ 36,300.00	\$ 12,100.00	\$ 48,400.00



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 4f - Consent

Subject: Receive Water Meter Installation Update

Documentation: Report

Action / Motion for Consideration:

Receive Information

Water Meter Upgrade Project Update as of 8/5/2020

The water meter and radio upgrade project began July 8, 2019 with M&E Construction and ended with HydroCorp on February 21, 2020.

As of June 15, 2020, Public Works staff began completing in home installations, with appointments at 7am and at 12:00 noon each day. Scheduling has been done via calls and emails to the residents. Additionally, residents received a written notice in July 2020 requiring scheduling with the Township by July 27, 2020. See attached letter. Township Public Works has upgraded 48 accounts to date.

***26 Upgrade Installations Remaining:**

26 accounts require upgraded equipment: 25 Iperl meters and 14 flexnet radios
2 of these accounts have inaccessible water meters due to large appliances blocking access to the water meter.

***6 Vacant Homes/Rebuilds/Misc. Upgrade Installations Remaining:**

6 properties to be upgraded at time of remodel, sale or with investigation.

17 Warranty Issues from M&E Construction Installations:

15 communication issues (radio not activated/install errors)
2 backwards meters
HydroCorp, hired by Core & Main, will be completing the warranty work in 2020.

*Remaining accounts will incur the \$300 non-compliance fee each quarter until the water meter upgrade is completed.

July 17, 2020

SERVICE ADDRESS:

DEAR

You are receiving this notice because your water meter equipment was not upgraded during the Township Water Meter Upgrade Project period which began July 8, 2019 and concluded January 31, 2020.

Please schedule your upgrade appointment TODAY with White Bear Township by calling **651-747-2759**. Appointments are available at 7am or at 12:00 pm noon, Monday – Friday.

Please contact the Township no later than July 27, 2020 to schedule an appointment. A non-compliance fee of \$300 will be charged on the utility bill each quarter until the water meter upgrade is completed at your property, per Town Ordinance 12.

Water meters are located in your home, so someone 18 years of age or older must be home to let the Township staff into your home. When entering your home, our Township Public Works staff will wear a mask and follow social distancing.

Please direct any questions that you may have about this water meter upgrade project to White Bear Township Utility Billing, 651-747-2759 or wbt@whitebear township.org.

Thank you in advance for your cooperation in completing this Township project.

Sincerely,

White Bear Township



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 5

Subject: Commissioner's Report

Documentation: None

Action / Motion for Consideration:

Receive Information



**Utility Commission Meeting
August 13, 2020**

Agenda Number: 6

Subject: Republic Services – Contract Renewal Discussion

Documentation: Republic Correspondence / Refuse Contract /
Addendum

Action / Motion for Consideration:

Receive Information/Discuss



October 2, 2019

Patrick Christopherson, Clerk-Treasurer
White Bear Township
1281 Hammond Road
White Bear Township, MN 55110

Dear Patrick,

Our current refuse and recycling contract ends as of December 31, 2021. The current contract language states that the Town and Republic may agree to extend the term of this Agreement for an additional two-year period of time beyond the original termination date, upon such terms and conditions as the parties shall mutually agree. Negotiations for such renewal shall be initiated by Republic in writing no later than January 1, 2020.

Please consider this letter Republic Service's intent to initiate negotiation of a two-year extension with White Bear Township.

I look forward to meeting with City Staff and the Utility Commission to start the extension process at your earliest convenience.

Sincerely,

A handwritten signature in black ink, appearing to read "Beverly Mathiasen", written in a cursive style.

Beverly Mathiasen, Municipal Services Manager

**WHITE BEAR TOWNSHIP RESIDENTIAL MIXED
MUNICIPAL SOLID WASTE,
RECYCLING AND YARD WASTE CONTRACT**

THIS CONTRACT, made and entered into this 1st day of July, 2010, by and between the TOWN OF WHITE BEAR, a Township in the County of Ramsey, (hereinafter referred to as "the Town"), and Allied Waste Services of North America, a Minnesota LLC d/b/a Allied Waste Services of the Twin Cities – Blaine , (hereinafter referred to as "ALLIED").

RECITALS:

WHEREAS, the TOWN OF WHITE BEAR requires the collection and disposal of mixed municipal solid waste, compost, and recyclables from residences in the Town of White Bear;

AND WHEREAS, ALLIED is engaged in the business of collecting and disposing of mixed municipal solid waste, compost, and recyclables;

AND WHEREAS, the TOWN OF WHITE BEAR desires to contract for the services of ALLIED, and ALLIED desires to provide the services to the residents of the Town of White Bear;

NOW, THEREFORE, it is agreed by and between the parties:

I. PURPOSE OF CONTRACT.

ALLIED shall collect and properly dispose of all mixed municipal solid waste and recyclable materials set for collection from residential property within the boundaries of the Town of White Bear, at least once each week for the trash and every other week for the recycling during the term of the Contract. Such collections shall include all residential properties. ALLIED shall provide all personnel, equipment, and facilities necessary to fulfill the terms and conditions of this Agreement. ALLIED shall provide said services in compliance with all applicable laws and shall charge for said services on a volume-based schedule.

II. TERM OF CONTRACT.

The term of this Contract shall be a period of five (5) years commencing July 1st, 2010, and ending June 30th, 2015. The Town and ALLIED may agree to extend the term of this Agreement for an additional two year period of time beyond the original termination date, upon such terms and conditions as the parties shall mutually agree. Negotiations for such renewal shall be initiated by ALLIED in writing no later than July 1, 2014.

III. DEFINITIONS OF TERMS.

Additional Collection Service. "Additional collection service" shall include all items that are collected in excess of the volume subscribed by a dwelling unit. Prices for this service are established in Attachment B.

Base Dwelling Unit Price. "Base dwelling unit price" shall mean the amount paid for and itemized as collection, disposal, and recycling services performed weekly and shall be expressed as a per dwelling unit rate, per month and further expressed for 32 gallon, 68 gallon, 95 gallon, senior, and unlimited rates. Services provided for this price are defined in Attachment A.

Collection. "Collection" means the aggregation of waste from the place at which it is generated and includes all activities up to the time the waste is delivered to a waste facility.

Container. "Container" means a receptacle used to contain mixed municipal solid waste. The Town ordinance provisions may further define and regulate garbage, mixed municipal solid waste and yard waste containers.

Construction Debris. "Construction debris" means waste building materials, packaging, and rubble resulting from construction, remodeling, repair, and demolition of buildings and roads.

Day Certain Collection. "Day certain collection" means a Town approved plan for weekly collection services by an established day-certain schedule. This schedule requires that a route must be collected on the same day of each week and is based on a five (5) day, Monday through Friday, working week. The only exceptions to the "day-certain" plan shall be during those weeks in which legal holidays occur as listed in Attachment C.

Dwelling Unit. "Dwelling unit" means a separate dwelling place with a kitchen or area for the preparation of food.

Garbage. "Garbage" means animal and vegetable waste resulting from the handling, preparation, cooking, service, and consumption of food.

Hazardous Waste. "Hazardous waste" means any mixed municipal solid waste, sludge, or other waste material or combinations of mixed municipal solid waste, sludge or other waste materials in solid, semisolid, liquid, or contained gaseous form which because of its quantity, concentration, or chemical, physical, or infectious characteristics may (a) cause or significantly contribute to an increase in mortality or an increase in serious irreversible or incapacitating reversible illness; or (b) pose a substantial present or potential hazard to human health or the environment when improperly treated, stored, transported, disposed of, or otherwise managed. Categories of hazardous waste materials include, but are not limited to: explosives, flammables, oxidizers, poisons, irritants, and corrosives.

As used herein, but not limited to, the term "hazardous substance" (hazardous waste) shall mean any substance designated pursuant to the Clean Water Act, Title 33, U.S. C. Section 1321, any element, compound, mixture, solution or substance designated pursuant to the Comprehensive Environmental Response, Compensation and Liability Act, Title 42, U.S. C. Section 9602, any hazardous waste having the characteristics identified under or listed pursuant to the Solid Waste Disposal Act, Title 42, U.S. C. Section 6921, any toxin pollutant listed under Section 307(a) of the Clean Water Act, any pollutant listed under Section 307(a) of the Clean Water Act, Title 33 U.S. C. Section 1317(a), any hazardous air pollutant listed under Section 112 of the Clean Air Act, Title 42, U.S. C. Section 7412, any imminently hazardous chemical substance or mixture with respect to which the administrator of the Environmental Protection Agency has taken action pursuant to Section 7 of the Toxic Substance Control Act, Title XV, U.S. C. Section 2606, and any other hazardous waste, hazardous substance, pollutant or contaminant or like, as defined, in the Environmental Statutes of the State of Minnesota. The term "hazardous substance" shall also include, but is not limited to, polychlorinated biphenyl, asbestos, urea, formaldehyde, and all related substances.

Household Hazardous Waste. "Household hazardous waste" means those wastes that cannot be disposed of through recycling efforts or mixed municipal solid waste collection. These include, but are not limited to the following: aerosol spray cans, ammunition and explosives, cleansers, paint, paint thinner, staining products, varnishes, insect repellent spray cans, smoke detectors, electronic products containing a cathode-ray tube, and many more. These are wastes that are generated in the operation of a home and are based on limited household quantities.

Independent Contractor. “Independent contractor” means person or persons authorized by the Town to perform waste, problem materials, or recycling collection services on a prescribed route within the Town.

Industrial Waste. “Industrial waste” means solid waste resulting from an industrial, manufacturing service, or commercial activity that is managed as a separate waste stream.

Mixed Municipal Solid Waste. “Mixed municipal solid waste” means garbage, refuse, and other solid waste from residential, commercial, industrial, and community activities that are the generator of the waste aggregates for collection, but does not include auto hulks, street sweepings, ash, construction debris, mining waste, sludge, tree and agricultural wastes, tires, lead acid batteries, motor and vehicle fluids and filters, electronic products containing a cathode-ray tube, and other materials collected, processed, and disposed of as separate waste streams.

Problem Materials. “Problem materials” means a material that, when it is processed or disposed of with mixed municipal solid waste, contributes to one or more of the following results:

1. The release of a hazardous substance, or pollutant or contaminant, as defined in Minnesota Statutes, Section 115B.02, Subdivision 8, 13, and 15;
2. Pollution of water as defined in Minnesota Statutes, Section 115.01, Subdivision 13;
3. Air pollution as defined in Minnesota Statutes, Section 116.06, Subdivision 4; or
4. A significant threat to the safe or efficient operation of a solid waste facility.

Recyclable Materials. “Recyclable materials” means materials that are separated from mixed municipal solid waste for the purpose of recycling, including paper, glass, plastics, metals. Refuse-derived fuel or other material that is destroyed by incineration is not a recyclable material.

Recycling. “Recycling” means the process of collecting and preparing recyclable materials and reusing the materials in their original form or using them in manufacturing processes that do not cause the destruction of recyclable materials in a manner that precludes further use.

Solid Waste. “Solid waste” means garbage, mixed municipal solid waste, sludge from a water supply treatment plant or air contaminant treatment facility, and other discarded waste materials and sludge, in solid, semi-

solid, liquid, or contained gaseous form, resulting from industrial, commercial, mining, and agricultural operations, and from community activities, but does not include hazardous waste, animal waste used as fertilizer, earthen fill, boulders, rock, sewage sludge, solid or dissolved material in domestic sewage, or other common pollutants in water resources, such as silt, dissolved or suspended solids in industrial waste water effluents, or discharges which are point sources subject to permits under Section 402 of the Federal Water Pollution Control Act, as amended, dissolved materials in irrigation return flows, or source special nuclear, or by-product material as defined by the Atomic Energy Act of 1954, as amended. (Source: MS 116.06).

Source Separation. “Source separation” means recyclable materials that have been prepared and separated by material category, or by the resident per contractors specifications for drop-off or collection. (e.g. cans, glass, paper, plastics, etc.)

Toxic and Hazardous Wastes. “Toxic and hazardous wastes” means waste materials including, but not limited to, poisons, wastes, radioactive materials, flammable or explosive materials, and similar harmful chemicals and wastes which require special handling and must be disposed of in a manner to conserve the environment and protect the public health and safety.

Volume-Based. “Volume-based” collection means the maximum limit of mixed municipal solid waste a dwelling unit is permitted to dispose under the base dwelling unit rate.

Waste Management. “Waste management” means activities which are intended to affect or control the generation of waste and activities which provide for or control the collection processing and disposal of waste.

Waste Reduction; Source Reduction. “Waste reduction or source reduction” means an activity that reduces waste or the inclusion of toxic materials in waste, including:

1. Reusing a product in its original form;
2. Increasing the life span of a product;
3. Reducing material or the toxicity of material used in production or packaging; or
4. Changing procurement, consumption, or waste generation habits to result in smaller quantities or lower toxicity of wastes generated.

White Goods. “White goods” means large metal household items including refrigerators, stoves, dishwashers, washers and dryers, water heaters, furnaces, air conditioners, water softeners, electronic equipment, and other such items which are too large for one person to pick up.

Yard Waste. "Yard waste" means waste such as grass, branches, brush, garden trimmings, leaves, limbs (not to exceed 3" in diameter), that are normally generated from residential lawns and gardens.

IV. SCOPE OF CONTRACT.

A. Collection Service Provided by Contractor.

1. Mixed Municipal Solid Waste Collection.

- a) Containers. All occupants of residential properties in the Town shall be required by ordinance to keep mixed municipal solid waste in containers.
- b) Centralized Containers. Multiple family housing complexes that have centralized containers (dumpsters) shall be provided containers that suit their needs. Containers shall be approved by the Homeowners' Associations and the Town.
- c) Toxic/Hazardous Waste. Mixed municipal solid waste collection shall not include toxic and hazardous waste.
- d) Town-Owned Properties. ALLIED shall provide service and equipment as necessary for the collection and disposal of mixed municipal solid waste from all Town-owned properties, parks, and neighborhood clean-ups, at no cost to the Town. A list of Town-owned properties is provided in Attachment D.
- e) Container Placement. Mixed municipal solid waste containers shall be placed at the curb on collection day, in a location easily accessible to motor vehicle pick-up. Containers must be placed properly for pick-up prior to 7:00 a.m. on the day of collection, to insure service.
- f) Excess Mixed Municipal Solid Waste. Mixed municipal solid waste in excess of the designated volume-base per dwelling unit will be subject to additional collection service charges as set forth in Attachment B.
- g) Non-Standard Items. Collection service for non-standard items must have prior arrangements with ALLIED for collection and shall also be billed in accordance with Attachment B.
- h) Set-Out Notices. If any resident of the Town places any items out for pickup that have been improperly prepared and the item(s) is not taken, ALLIED shall leave an educational

tag to inform the resident of such. Items properly prepared will be picked-up.

- i) Reasonable exceptions as to the manner of pickup for handicapped or disabled residents shall be made by ALLIED. See Section IV. F-5.

2. Yard Waste Collection.

- a) Schedule. Yard waste collection shall take place on Monday through Friday on the same day as that of the mixed municipal solid waste collection. Daily service hours shall not begin prior to 7:00 a.m., nor continue past 8:00 p.m.
- b) Seasons. ALLIED shall collect all yard waste from residential properties once a week from April 15th through November 30th or later, if there is a need, and there is a compost site available to accept it; for the term of this contract. Yard waste collection shall include Christmas trees which shall be pick-up by ALLIED during the first two weeks in January.
- c) Containers. All residential properties in the Town who wish to participate in the yard waste collection program shall place yard waste in bags or a receptacle which is identified as such, or easily identifiable as yard waste.
- d) Disposal. ALLIED shall deliver the yard waste materials to a site mutually agreed upon by the Town and ALLIED. ALLIED shall not mix other types of mixed municipal solid waste or inorganic materials with the yard waste, or take any action so as to make the yard waste material unacceptable to the operators of the compost site.
- e) Set-Out Notices. ALLIED is responsible for informing residential customers of how to properly prepare yard waste for collection. ALLIED shall notify residential customers of yard waste that has not been properly prepared, by leaving an educational tag to inform the residential customer how to properly prepare the yard waste material so that it will be acceptable for pickup.

3. Recycling Collection.

- a) Schedule. Recycling collection shall take place at least once every other week for each dwelling unit on the same collection day as mixed municipal solid waste. The schedule

shall be consistent with the weekly schedule of the mixed municipal solid waste collection. Daily service hours shall not begin prior to 7:00 a.m., nor continue past 8:00 p.m.

- b) Containers. All residential properties in the Town who wish to participate in the recycling program will be supplied recycling containers, provided by ALLIED, for the recyclable materials agreed upon by the Town and ALLIED.
- c) Materials. Collection from the curbside will include, at a minimum, newspaper, glass containers, aluminum, tin and steel cans, corrugated cardboard, magazines, mixed mail, box board, and plastic bottles with a neck, as well as other plastics for which a market is available. The Town may require additional materials to be added to identified recyclables upon thirty (30) days written notice to ALLIED. If collection of additional materials involves a cost increase, compensation to ALLIED may be renegotiated. Any changes identifying recyclable materials shall coincide with an annual mailing (See IV.F).
- d) Delivery. ALLIED shall deliver the recyclable materials to a recycling processor or market mutually agreed upon by the Town and ALLIED. ALLIED shall not mix other types of mixed municipal solid waste or inorganic materials with the recyclables, or take any action to make the recyclable material unacceptable to the operators of the recycling center. ALLIED must report by individual materials and amounts, where materials are delivered for recycling. Brokers or recyclable processors must have appropriate state and local permits or licenses. It shall be unacceptable for ALLIED to landfill, incinerate or dispose of recyclable material with mixed municipal solid waste.
- e) Set-Out Notices. ALLIED is responsible for informing residential customers of how to properly prepare the Town identified targeted recyclables for collection. ALLIED shall notify residential customers of targeted recyclable items that have not been properly prepared, by leaving an educational tag to inform the residential customer how to properly prepare the recyclable material so that it will be acceptable for pickup.

B. Disposal Services.

1. ALLIED shall be responsible for the safe, legal, and environmentally sound disposal of all mixed municipal solid waste, yard waste, recyclables, white goods, and any other items and materials collected under this Agreement.
2. ALLIED shall dispose of all acceptable mixed municipal solid waste at the Ramsey/Washington County Resource Recovery Facility at which the operator has assumed all liability arising from the Solid Waste Disposal Act, the Comprehensive Environmental Response Compensation and Liability Act; and similar Federal and State Statutes, or other State-permitted MSW facilities approved by the Town. New construction debris and other material not acceptable at the Resource Recovery Facility shall be disposed of at another State-permitted landfill or facility.
3. Except as otherwise provided in this Agreement, ALLIED shall be responsible for payment of all disposal or tipping fees and related taxes, surcharges or tariffs applied to these fees or related to the weight, volume, strength or content of mixed municipal solid waste and yard waste collected under the Contract.

C. Spring Clean-Up.

The Town shall have a spring "clean-up" day for its residents during the term of this Contract. The Town shall approve a Saturday each spring as the spring clean-up day. Mixed municipal solid waste shall be delivered by residents to a drop-off site that shall be designated by the Town. ALLIED shall provide collection equipment and labor to load and transport mixed municipal solid waste collected at these events to the disposal site; at no additional charge to the Town. The disposal or tipping charge will be paid by the Town based on confirmed load tickets or other Town approved documentation. It shall be ALLIED's responsibility to notify residents of the designated clean-up day, including mailed notice separate from the billing statement, at least 30 days prior to the spring clean-up. ALLIED shall also place a notice in the official newspaper of the Town (at least 6 square inches), to be published one week prior to the spring clean-up date.

D. Neighborhood Clean-Up.

From time to time neighborhood groups within the Town perform voluntary neighborhood clean-ups. ALLIED shall be required to pick up all bagged mixed municipal solid waste and a reasonably small amount of non-standard items such as construction debris,

etc., that are generated by the neighborhood clean-ups; at no cost to the Town. The Town shall notify ALLIED of the neighborhood pick-up and ALLIED shall pick-up all material within 48-hours of the clean-up date.

E. Trash to Treasure Day.

The Township has, and may continue to participate in an area-wide Trash to Treasure Day each spring. ALLIED understands that there may be more furniture or other items set out for pick-up during the week following Trash to Treasure Day. ALLIED will add no extra charge beyond the normal collection rates for this service.

F. Service Schedule.

1. Collection Hours/Days. All collection service shall be conducted between the hours of 7:00 a.m. and 8:00 p.m., on one day during the normal week of Monday through Friday (both inclusive). When an emergency occurs, ALLIED shall notify the Town within 24 hours of such emergency and arrange for alternative collection. ALLIED may perform collection services on Saturday when a holiday falls on a preceding weekday.
2. Schedule. Collections shall be performed in accordance with a schedule of pick-ups to be established by ALLIED, and submitted in writing to the Town for prior approval. The schedule shall include the areas in which pick-up will be made each day of the week, and how many vehicles will be used in the area. Each dwelling unit shall have its mixed municipal solid waste collected a minimum of once a week.
 - a) ALLIED may request a change in the day of pick-up by requesting such change in writing to the Town at least twenty-one (21) days prior to the proposed date the requested change is to take effect. A change shall be effective only upon authorization from the Town and fourteen (14) days written notice to residents.
 - b) ALLIED shall bear all costs involved in notifying residents of approved schedule changes.
 - c) ALLIED may request a change in the route schedule by requesting such change in writing to the Town at least thirty (30) days prior to the proposed date the requested change is to take effect. A route change shall be effective only upon authorization from the Town.

3. Holidays. ALLIED shall not be required to make regular collections on New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day. If a service days falls on or after a holiday that is a weekday, the pickup will be delayed one day. (i.e. Friday will be picked up on Saturday). If the actual holiday falls on a Saturday or Sunday, the schedule is not affected.
4. Exemptions. No dwelling unit shall be exempted from weekly mixed municipal solid waste and recycling services unless approved by the Town Board, pursuant to the Town's Mixed Municipal Solid Waste Exemption Policy. See Attachment C.
5. In-Yard Service. In-yard service is offered at no additional fee to residents that have an approved "Doctor's Statement of Medical Disability", that prevents the resident from placing the wastes and recyclables curbside; provided, however, that there is not another person residing at the home that is physically capable of placing the mixed municipal solid waste/recycling out for collection. Medical disability forms may be obtained from ALLIED at the request of the resident.

G. Public Education Materials.

1. Annual Mailing/Reference Guide. ALLIED shall be required to notify each customer at least once per year by a separate mailing. A draft of the annual mailing shall be submitted to the Town for review and approval prior to final printing and distribution.

The mailing shall include at least the following:

- a) Customer service contact information (including website).
 - b) Billing information (frequency, due dates, late charges, taxes, fees, etc).
 - c) Optional levels of service.
 - d) Holiday schedule.
 - e) Provisions for the collection of non-standard materials.
 - f) Materials that will not be picked up.
 - g) Spring Clean-up Information.
 - h) Neighborhood clean-ups.
2. Educational Tags. ALLIED shall provide residential customers with written notices in the form of a leave behind or door hangar that advises them how to properly prepare materials for collection.
 3. Changes in Schedule. ALLIED shall provide public educational materials to be distributed to all residential customers regarding any changes in collection schedule not included in the annual mailing.

4. Household Hazardous Waste. ALLIED shall make information available through the Annual Mailing, web site, and telephone service, that will direct customers to resources or agencies that can advise them about the proper disposal of household hazardous waste.

5. Web Site. ALLIED shall maintain an internet web site with information about all services.

H. **Performance Standards.**

1. Equipment.

- a) ALLIED shall make all collections of mixed municipal solid waste, compost, and recyclables, in water-tight metal receptacles or vehicles with closed tops so constructed that their contents will not leak, spill, or scatter therefrom. Should any mixed municipal solid waste, compost, or recyclables be dumped or spilled in collecting or transporting, it shall be immediately cleaned up. A broom, shovel in good usable condition, and spill kit (Breg International Sorbent and a spill kit containing universal snakes, rolls, and/or mats) shall be placed and maintained on each vehicle for this purpose. Receptacles and vehicles shall be kept clean and as free from all offensive odors as possible, and shall not be allowed to stand in any street, alley, or other location, longer than is reasonably necessary to collect mixed municipal solid waste, compost or recyclables.
- b) Identification. All vehicles shall be painted and marked uniformly and shall have the hauler's name and telephone number prominently displayed in letters of a contrasting color, at least three (3) inches high, on each side of the vehicle.
- c) Condition. ALLIED shall keep all equipment used in their work performance in good operating condition and in a clean, sanitary condition, including thoroughly washing each vehicle at least once a week, unless the same has not been used since the last disinfection thereof; and shall thoroughly inspect each vehicle as necessary. All vehicles shall be equipped to meet all Federal, State, and municipal regulations concerning vehicles used on public roads, and maintained to meet these standards. Equipment shall be subject to periodic inspection by the Town.

- d. Safety Equipment. Each collection vehicle shall have a flashing light warning system, fire extinguisher, and proper back-up alarms, as approved by the Town.
- e. Maintenance. All trucks shall be maintained in good working order, and shall be equipped to meet all Federal, State, and municipal regulations concerning vehicles used on public roads, and also maintained to meet these standards.
- f. Vehicle Inspection. All vehicles used in the performance of this Contract shall be made available for inspection at least once each year. However, if a vehicle has been inspected and approved by another governmental agency, or certified inspector, within the previous twelve (12) months, no additional inspection shall be required. Documentation of such inspection shall be provided by ALLIED to the Town.
- g. Description of Vehicles. ALLIED shall furnish the Town with a written description of all vehicles, including loaded and unloaded weights and number of axels, and other equipment to be used within the Town; and in the performance of this Contract, shall advise the Town in writing of any withdrawal of a part of such equipment, or of any change therein; within one (1) week of the time of making such change. Also, ALLIED will supply the Town with Certificates of Insurance for all vehicles used by ALLIED in satisfying this contract.
- h) The Town Roads. ALLIED shall contact the Town Public Works Department prior to each construction season to determine areas of conflict and possible alternate routes or solutions. No additional compensation will be made for this interference.
- i) Spring Road Restrictions. ALLIED shall follow all spring road weight restrictions as posted by the Town, or as otherwise notified.

2. Personnel Requirements.

- a) There shall be no limitation on the size of the hauler's collection crew, as long as there are sufficient personnel to fulfill the requirements of the specifications and Contract herein.
- b) Each collection crew shall adhere to all applicable ordinances of the Town, and all of the rules, regulations, and

conditions for mixed municipal solid waste collection, as established by the Town.

- c) The driver must have a valid Minnesota Commercial Driver's License (CDL), appropriate for the type of vehicle driven.
- d) The driver must adhere to all traffic laws.
- e) The collection crew shall at all times have a courteous attitude toward the general public.
- f) The collection crew shall be of sound character, competent, and free of illicit drugs and alcohol, throughout the entire work day.
- g) The collection crew shall remember the order of collection and location of all containers on the assigned routes.
- h) The collection crew shall make a concerted effort to have at all times, a presentable appearance.
- i) The employee(s) on each crew shall be physically able to perform their duties, and shall be at least eighteen (18) years old.
- j) The employee(s) shall perform their work in a neat and quiet manner, and clean up all mixed municipal solid waste, yard waste, or recyclables, spilled in collection, under all circumstances.
- k) All containers shall be replaced in an upright position on the boulevard adjoining the curb or where the customer had set out the container for pick-up.
- l) Damage to containers or other property shall be avoided.
- m) Consumption of any beverages containing alcohol shall be forbidden during or before work hours of any collection day.
- n) Before the start of each collection day, the collection crew shall check to see that the collection vehicle is equipped with at least one broom and shovel for use in cleaning up mixed municipal solid waste, yard waste, or recyclables spilled during collection or hauling.

3. Supervisor.

- a) A full-time supervisor of collections shall be employed by ALLIED, and shall be the representative of ALLIED under this Contract. The supervisor shall be on the job within the Town during normal hours of collection operations and shall maintain proper schedules for collection. The supervisor shall have supervisory duties which shall include servicing of complaints. The Town shall have direct communication access via phone or radio to the supervisor, to facilitate prompt servicing of complaints.

4. Complaints.

- a) Customer Service. ALLIED shall establish and maintain, in a location approved by the Town, an office with continuous supervision, for accepting complaints and resident calls. The office shall be in service during daily service hours of 7:00 a.m. to 5:00 p.m., Monday through Friday, except holidays and/or as specified in the Contract. The address and telephone number of such office, and any changes, shall be given to the Town in writing. ALLIED shall make provisions for local publication of its telephone number with its local phone service provider.
- b) Missed Pick-Up Call Back. If informed of a missed pick-up prior to noon, pick-up service must be provided that day. If informed after noon, pick-up service must be provided the next day.
- c) Record of Complaints. A record of all complaints and action taken thereon shall be kept by ALLIED and reported monthly to the Town. All complaints shall be answered by ALLIED courteously and promptly.
- d) Liquidated Damages. Verified failure to make a pick-up or follow-up on a complaint within forty-eight (48) hours shall be cause to deduct one month's charges from the customer's bill as liquidated damages from the customer's monthly payment.
- e) Complaint Response Policy. ALLIED shall respond to complaints according to the Complaint Response Policy approved by the Town, and established in Attachment E of this Contract.

5. Legal Compliance.

- a) ALLIED shall comply with all applicable Federal, State, County, and Town Ordinances, laws, and regulations relating to sanitation and the collection and disposal of mixed municipal solid waste, recyclables, yard waste, and any other items and materials collected under this Agreement, and in effect during the term of this Contract.
- b) ALLIED shall report all violations of ordinances pertaining to mixed municipal solid waste collection and disposal, for enforcement purposes, including all unsanitary and filthy conditions, to the Town Code Enforcement Officer.

6. Safety.

- a) ALLIED shall provide and maintain all sanitary and safety accommodations for the use and protection of its employees as may be necessary to provide for their health and welfare and comply with Federal, State, and local codes and regulations, as well as those of other bodies having jurisdiction. Employee safety and sanitation facility regulations are set forth in Minnesota Statutes 182, and in the Department of Labor and Industry's Labor Safety Code (LISC 73-75).

7. Records and Reports.

- a) ALLIED shall keep and maintain complete and accurate records in accordance with generally accepted accounting practices. ALLIED shall provide the Town with a report of the volume or weight of the mixed municipal solid waste, recyclables, and yard waste collected in the Town, in a form that is acceptable to the Town. Such reports shall be submitted by the 10th day of each month; reporting for the previous month.
- b) ALLIED must report household participation rates using a method acceptable to the Town for all households placing recyclables out for collection, and must report the participation rate within ten (10) days of the following month.

V. PAYMENT METHOD.

A. **Spring Clean-Up.**

For the spring clean-up day, the payment for disposal fees shall be made the following month.

- B. Annual Adjustment.**
On April 1st of each year either party may request adjustments to the collection and recycling fee of the Contract's base dwelling unit rates.
- C. Tipping/Disposal Fee Adjustment.**
The disposal fee identified in Attachment A shall increase or decrease corresponding with the increase or decrease of tipping or disposal fees, governmental fees, or other pass-through expenses paid by ALLIED. Adjustments may also be made upon the basis of a decrease in the amount of solid waste generated due to the abatement of solid waste generated or the exclusion of recyclable or compostable materials from the solid waste stream, upon mutual agreement of both parties. Either party may initiate an adjustment in the disposal fee upon a thirty (30) day notice due to an increase or decrease in the tipping or disposal charges.
- D. Base Dwelling Unit Prices.**
The base dwelling unit prices will be established in Attachment A of this Contract.
- E. Senior Rates.**
Residential customers who are 65 years of age or older qualify for 68 gallon per week mixed municipal solid waste service at special senior rates which shall be equal to one-half of the unlimited rate.
- F. Additional Collection Services.**
Charges for pickup of additional items and for additional service shall be at a rate approved by the Town Board. The additional collection service price will be established in Attachment B of this Contract. Said rates may only be increased if approved by the Town.
- G. Billing.**
ALLIED shall be responsible for the billing of base and additional collection services to the dwelling unit.
- H. Certification of Delinquent Payments.**
All payments which are 30 days past due and having been properly billed to the occupant of the premises serviced, shall be deemed a delinquent account and may be certified to the Town Clerk who shall prepare an assessment roll each year providing for assessment of the delinquent account against the respective property served. ALLIED shall submit this list to the Town Clerk by September 1st of each year. The Town will not certify for assessment any amounts that have been delinquent for more than

fifteen months prior to the September 1st delinquent account submittal deadline. The assessment roll shall be delivered to the Town Board for adoption on or before October 1st of each year, and upon approval thereof, the amount due shall be certified by the Town Clerk to the Auditor of Ramsey County each year, and the Town, in so certifying such charges to the County Auditor, shall specify the name of the owner of the premises, the description of the premises served, and the amount thereof. The amount so certified shall be extended by the County Auditor on the tax rolls against such premises in the same manner as other taxes. ALLIED shall provide the Town with a statement, at the time of certification, that the accounts to be certified are because of delinquency, and are not in dispute because of service standards of ALLIED.

VI. INSURANCE, BOND AND INDEMNIFICATION.

A. Insurance.

During the entire period of the Contract, ALLIED shall maintain, at its cost and expense, and file with the Town, policies or Certificates of Workers' Compensation and Liability Insurance. Minimum insurance policy coverage requirements are \$500,000 bodily injury per person, \$1,500,000 aggregate per occurrence, and \$500,000 property damage. All policies evidencing insurance required by this paragraph shall name the Town and ALLIED as named insured's, and shall insure the Town and ALLIED by reasons of any act or omission, including negligence of ALLIED, or of ALLIED's employees or agents in connection with the performance of this Contract, including claims arising out of the use or operation of any vehicles used by ALLIED and ALLIED's employees or agents in performing this Contract. Such policies shall be in form and content, satisfactory to the Town Attorney, and shall be filed with the Town Clerk. A certificate showing that ALLIED has in effect the aforesaid insurance covering both ALLIED and the Town, shall be filed with the Town Clerk within ten (10) days from the execution of the Contract, and yearly thereafter; at least thirty (30) days prior to the date of the expiration of said policies of insurance, for each year of the Contract. All of the foregoing policies shall be issued by an insurance company or companies licensed to do business in the State of Minnesota, and authorized to assume the risks covered thereby. Memorandum policies and receipts for the payment of premiums shall be filed with the Town showing payment of premiums for at least one (1) year in advance, and on each renewal date provided therein. Any proposed change in insurance carrier or coverage shall be approved by the Town Board.

B. Performance Bond.

ALLIED shall, prior to the effective date of this Contract, execute and deliver to the Town, a performance bond or irrevocable Letter of Credit in the sum of \$150,000, conditioned upon the faithful performance of the Contract. This Contract shall not become effective until such bond has been delivered to the Town in a form acceptable to the Town Attorney, and has been accepted by the Town. Such bond or Letter of Credit shall be filed with the Town Clerk within ten (10) days from the execution of this Contract, and shall remain in effect until the expiration of this Contract.

In the event ALLIED fails to properly perform under this Contract, the Town may take whatever action is necessary to secure substitute mixed municipal solid waste collection for the remainder of the Contract, and may use the proceeds of the bond and/or receivables mentioned above, to pay for the difference between the rates provided by the Contract, and the actual cost of such substitute service, subject to Section IX.

C. Indemnification.

ALLIED agrees to indemnify and hold harmless the Town, its agents, officers, and employees from any and all claims, causes of action, liabilities, losses, damages, costs, expenses, including reasonable attorneys' fees, suits, demands and judgments of any nature, because of bodily injury to, or death of, any person or persons and/or because of damages to property of ALLIED or others, including loss of use from any cause whatsoever, which may be asserted against the Town on account of any act or omission, including negligence of ALLIED, or ALLIED's employees or agents, in connection with ALLIED's performance of this Contract. ALLIED agrees to defend any action brought against the Town on any such matters, and to pay and satisfy any judgment entered thereof, together with all costs and expenses incurred in connection therewith. The Town shall in no way be liable for any claims or charges incurred by ALLIED in the performance of this Contract.

VII. NONDISCRIMINATION.

Guaranty of Non-Discrimination.

ALLIED agrees that during the life of the contract, ALLIED will not, within the State of Minnesota, discriminate against any employee or applicant for employment because of race, color, creed, national origin or ancestry, or sex, and will include a similar provision in all subcontracts entered into for the performance thereof. The contract may be cancelled or terminated by the Town, and all

money due or to become due may be forfeited for a second or subsequent violation of the terms or conditions of this Paragraph. This Paragraph is inserted in the contract to comply with the provisions of Minnesota Statutes, 181.59.

VIII. TRANSFER, ASSIGNMENT AND LIENS.

A. Transfer or Sale.

ALLIED will not make or create, or suffer to be made or created, any total or partial sale, assignment, conveyance, or lease, or any trust or power, or transfer in any other mode or form of, or with respect to the Agreement, or any part thereof or any interest therein, or any contract or agreement to do any of the same, without the prior written approval of the Town, which approval will not be unreasonably withheld.

The Town shall be entitled to require, except as otherwise provided in this Agreement, as conditions to any such approval that:

1. Any proposed transferee shall have the qualifications and financial responsibility, as reasonably determined by the Town, necessary and adequate, to fulfill the obligations undertaken in this Agreement by ALLIED; and
2. The transfer does not create an anti-trust situation in the local mixed municipal solid waste hauling industry that is contrary to the public interest of the residents of the Town of White Bear; and,
3. Any proposed transferee, by instrument in writing satisfactory to the Town for itself and their successors and assigns, and expressly for the benefit of the Town, have expressly assumed all of the obligations of service under this Agreement and agreed to be subject to all the conditions and restrictions to which service is subject. It is the intent of this Section VIII.A.3, together with other provisions of this Agreement, that (to the fullest extent permitted by law and equity and excepting only in the manner and to the extent specifically provided otherwise in this Agreement) no transfer of, or change with respect to, ownership or any part thereof, or any interest therein, however, consummated or occurring, whether voluntary or involuntary, shall operate, legally or practically, to deprive or limit the Town of or with respect to any rights or remedies or controls provided in or resulting from this Agreement; and,

4. There shall be submitted to the Town for review, all instruments and other legal documents involved in affecting such transfer, and if approved by the Town, its approval shall be indicated to ALLIED in writing. The proposed transferee shall submit to the Town for review, all bonds, insurance policies, and any and all other documents required by this Agreement, and if approved by the Town, its approval shall be indicated to the proposed transferee in writing.

B. Payment of Subcontractors and Employees.

ALLIED shall promptly pay all persons doing work or furnishing skills, tools, machinery, or materials or insurance premiums or equipment or supplies, and all just claims for such work, material equipment, insurance and supplies, in and above the performance of this Contract.

IX. PROBLEM RESOLUTION.

In the event of a disagreement, dispute or claim, either party may notify the other party, in writing, stating the nature of said disagreement, dispute or claim, with specificity.

Upon receipt of such notice, the Town and ALLIED shall each advise the other of the identify of a representative who will be available to meet as soon as reasonably possible (within 5 business days) for the sole purpose of resolving of the disagreement, dispute or claim. The party initiating the notice pursuant to the above subparagraph shall make arrangements for location of such meeting.

In the event that the parties are unable to agree upon a mutually satisfactorily resolution to the disagreement, dispute or claim, the parties agree to submit to binding arbitration in Ramsey County, Minnesota.

Either party may notify the other party, in writing, of the existence of a disagreement, dispute or claim, stating the nature of such disagreement, dispute or claim, with specificity.

On the date of receipt of such notice, the Town and ALLIED shall each advise the other of the identity of a representative who will be able to meet as soon as reasonably possible (not later than 9:00 a.m. on the next business day) for the sole purpose of selecting a mutually agreeable third person to participate in the resolution of the disagreement, dispute or claim. The party initiating the notice pursuant to subparagraph (a) above, shall make arrangements for location of such meeting.

As soon as reasonably possible following the identification of the third party (not later than the next business day), a meeting involving the

representatives of both the Town and ALLIED and the third party shall be held at a time and place designated by such third party; at such meeting the identified disagreement, dispute or claim, shall be considered and decided by a simple majority vote.

In the event that (i) the parties are unable to agree upon and select a third party to participate in the resolution process, or (ii) either party refuses to accept the decision referenced in subparagraph (c), the sole remedy hereunder shall be termination of the contract.

X. TERMINATION.

It is understood the essence of this Contract is high quality service to residents of the Town of White Bear. As such, if the Town determines that ALLIED is in breach of any provision of this Contract, a written notice will be sent to ALLIED allowing her/him thirty (30) days to comply. Upon failure by ALLIED to comply with the Contract by the end of the thirty (30) day period, the Town may terminate the Contract and shall be released of its obligations. Moreover, the Town shall retain all performance pledges obligated to that time.

Upon any failure of ALLIED to fulfill any of the provisions of the Contract, the Town shall be authorized to hire services and equipment, or assign the Town employees and equipment, as may be necessary to do such work, and the cost of such expenses thereof may be charged and deducted from any monies due the Contract, collected from ALLIED, or collected by recourse to ALLIED's bond or financial guarantee instrument submitted, subject to this section.

ALLIED will be allowed the same rights as the TOWN and be allowed to terminate the contract upon the TOWN's breach after TOWN has had 30 days to cure that breach.

Failure to exercise the rights contained herein shall not act as a waiver of said right.

XI. ARBITRATION.

It is agreed that any differences, dispute or claim which arises under and pursuant to this Agreement or as to the performance thereof by the parties hereto that cannot be mutually resolved as called for under Paragraph IX shall be submitted for binding arbitration to the board of arbitrators consisting of three (3) persons, one selected by the party or parties commonly interested in one side of the dispute, one by the party or parties commonly interested in the other side of the dispute, and a third person mutually selected and agreed upon by the first two. Any party may notify all other parties in writing, served by U.S. Mail, certified or registered, postage prepaid, of a dispute, stating the nature of the claim or dispute and the name and address of selected arbitrator. The other parties shall

serve notice of his or their selected arbitrator and opposition or other interest in the claim or dispute. The two arbitrators shall select a third disinterested arbitrator within fifteen (15) days after the response notice stated above. If the two arbitrators cannot agree upon a disinterested arbitrator within fifteen (15) days after the response notice stated above, then the party first serving the arbitration notice under the previous paragraph shall be entitled by Motion to petition the Second Judicial District of the State of Minnesota (the Court) for its order selecting and appointing a disinterested arbitrator to the board of arbitrators. Arbitration shall be commenced within forty-five (45) days of the original notice pursuant to the previous paragraphs hereof, and all proceedings shall be governed by Minnesota Statutes, Chapter 572. The decision of any two arbitrators shall be binding and conclusive with respect to all claims and disputes submitted in such arbitration proceedings. If a party does not respond to an arbitration notice, then the party first serving the arbitration notice under the previous paragraph shall be entitled by Motion to petition the Ramsey County District Court (the Court) for its order selecting and appointing an arbitrator for said defaulting party. Any such determination by the Court shall be final, binding and conclusive as to all parties in interest. Expenses for the arbitration shall be divided equally among the parties.

The location and jurisdiction of the arbitration shall be the County of Ramsey, State of Minnesota. The specific site and time for the arbitration will be agreed upon by the board of arbitrators. In the event that the board of arbitrators cannot mutually agree upon a locate for the arbitration, it shall be at the sole discretion of the disinterested arbitrator.

In the event of any disagreement when a solution has not been reached within thirty (30) days subsequent to a formal written request for binding arbitration by either party, the dispute or controversy shall be submitted to arbitration in accordance with the provisions of Chapter 572 of the Minnesota Statutes.

XII. GOVERNING LAW.

This Contract is governed in all respects by the laws of the State of Minnesota, and all obligations are enforceable in accordance therewith; and ALLIED, where required, must obtain all licenses or permits to transact a mixed municipal solid waste collection business in the Town.

XIII. NOTICE.

Except as otherwise herein provided, all notices required to be served by either party on the other, shall be placed in writing and forwarded by certified mail to the principal office of the party to which notice is given, as follows:

To The Town:

The Town of White Bear
Clerk-Treasurer
1281 Hammond Road
White Bear Township, MN 55110

ALLIED WASTE SERVICES:

Rich Hirstein
9813 Flying Cloud Drive
Eden Prairie MN 55347

All such notices shall be effective when received.

XIV. SEVERABILITY.

All parts and provisions of this Contract are severable. If any part or provision shall be held invalid, the remainder of this Contract shall remain in effect.

XV. DISPUTES.

Any disputes or controversies arising out of the interpretation of the provisions of this Contract shall be submitted to arbitration in accordance with provisions of Paragraph XI of this Contract.

XVI. INDEPENDENT CONTRACTORS.

ALLIED is declared to be an independent contractor, and nothing in this Contract shall be construed to create the relationship of employer and employee between the Town and ALLIED or its agents, or make ALLIED, its agents, or employees, subject to the Town Personnel Policies.

XVII. ENTIRE AGREEMENT.

This Contract, with Attachments A, B, C, D, and E, incorporated herein by reference, is the entire Agreement between the parties. No modification of this Contract shall be valid or effective, unless made in writing and signed by the parties hereto.

XVIII. TITLE TO WASTE.

ALLIED will take title to waste when ALLIED collects it or disposes of it, but ALLIED will never take title to hazardous/unacceptable waste as title to hazardous/unacceptable waste must remain with the generator of such waste and should never pass to ALLIED at any time. ALLIED has the right to reject its acceptance of any waste containing any hazardous or unacceptable waste at any time.
For definitions of what is acceptable and unacceptable waste, please see Section 3, Definition of Terms.

XIX. EXCLUSIVITY.

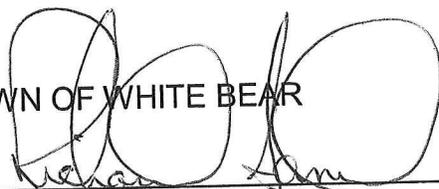
The Contract grants ALLIED the exclusive rights to provide these services to Customer.

XX. FORCE MAJEURE.

ALLIED shall be granted the protection of Force Majeure so that it's performance is excused for events outside its reasonable control (i.e., severe weather, strikes, labor disputes, excess debris resulting from storm or other acts of God, etc.)

IN WITNESS WHEREOF, the parties hereto have set their hands on this 1st day of July, 2010.

TOWN OF WHITE BEAR

By: 

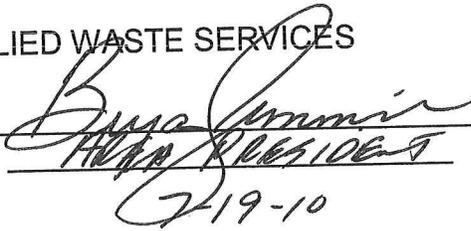
RICHARD A. SAND, Chair

ATTEST:

By: 

WILLIAM F. SHORT, Clerk-Treasurer

ALLIED WASTE SERVICES

By: 
7-19-10

ALLIED PRESIDENT

Approved as to Form:



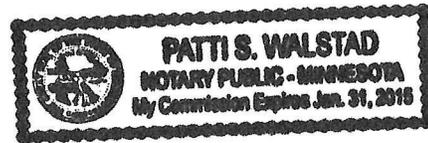
CHAD LEMMONS
Town Attorney

CERTIFICATE OF ACKNOWLEDGMENT

STATE OF MINNESOTA)
)
COUNTY OF RAMSEY)

On this 1st day of July, 2010, before me personally appears RICHARD A. SAND, Chair and WILLIAM F. SHORT, to me known, who, being duly sworn, did say they are the Town Board Chair and Town Clerk-Treasurer of the Town of White Bear, and acknowledged that they executed the same as their free act and deed.

Patti S. Walstad
Notary Public

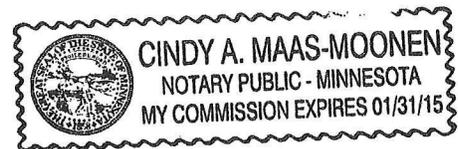


CERTIFICATE OF ACKNOWLEDGMENT

STATE OF MINNESOTA)
)
COUNTY OF RAMSEY)

On this 19th day of July, 2010, before me personally appeared Bryan Zimmerman to me known, who, being duly sworn, did say she/he is the Area President of Allied Waste, and acknowledged that she/he executed the same as her/his free act and deed.

Cindy A. Maas-Mooney
Notary Public



ATTACHMENT A

Mixed Municipal Solid Waste Service Rates

1. Volume-Based Mixed Municipal Solid Waste Service, Recyclable Material Collection, Yard Waste and Non-Standard Materials:

	<u>2010</u> <u>Monthly Rate</u>
32 Gallon - 1 Container	\$16.81
32 Gallon – ALLIED Cart	18.49
32 Gallon – Walk-In	18.89
68 Gallon Senior - 2 Containers	13.18
68 Gallon Senior – ALLIED Cart	15.12
68 Gallon Senior – Walk-In Service	14.93
68 Gallon – 2 Containers	17.93
68 Gallon – ALLIED Cart	19.87
68 Gallon – Walk-In Service	20.36
95 Gallon – 3 Containers	20.35
95 Gallon – ALLIED Cart	22.65
95 Gallon – Walk-In Service	23.35
Unlimited – Gallons Containers	21.72
Unlimited – Gallons W/95-Gal ALLIED Cart	24.02
Unlimited – Walk-In Service	25.20
 <u>Townhome Resident Rate</u>	
32 Gallon	13.97
68 Gallon	15.88
95 Gallon	16.10

Containers (for multiple family developments) – weekly collection

2 cu. yd.	\$ 49.00
4 cu. yd.	71.00
6 cu. yd.	90.00

2. Mixed municipal solid waste in excess of the designated volume-based per dwelling unit will be subject to additional collection service charges as follows:
 - a. \$ 2.50 per 32 gallon bag or container; and
 - b. \$20.00 per yard

ATTACHMENT B

1. Non-Standard Materials

The following non-standard materials shall be collected at no additional charge. Items similar to those listed below, but not specifically listed, may be added by the Town. Residents must call ALLIED to schedule pick up of non-standard materials.

- a. Limbs and brush less than 3" in diameter, separated from other materials and in bundles of no more than 30 pounds, 5 feet in length and 18 inches in diameter.
- b. Bicycles
- c. Swing sets
- d. Dresser
- e. Chest of drawers
- f. Hide-a-bed
- g. Chair, recliner
- h. Chair, kitchen or folding
- i. Chair, office
- j. Chair, stuffed
- k. Couch, loveseat
- l. Sofa, sectional
- m. Desk
- n. Desk, small
- o. Table
- p. Table, small
- q. Mattresses
- r. Box springs
- s. Carpeting and padding (cut to lengths of 4' or less and rolled out, not exceeding 18" in diameter)
- t. Small engines (5 hp or less)
- u. Auto parts (small)
- v. Sink
- w. Bathtub
- x. Toilet
- y. Appliances (dishwashers, stoves, washers, dryers, water heaters, water softeners, refrigerators, freezers, window air conditioners) with a maximum of 3 per year, per household.
- aa. Door
- bb. Door, sliding
- cc. Lawn mowers/snow blowers
- dd. Oil tanks – drained
- ff. Electrical conduit

- gg. Shingles (in bundles not exceeding 30 lbs.)
- hh. Building materials (in bundles or containers not exceeding 30 lbs.)

2. Additional Collection Services

Non-standard and yard waste materials not properly bundled, construction and/or demolition material that exceed contracted volume and mixed municipal solid waste from home occupations may be collected for an additional charge as follows:

Construction and/or demolition materials that exceed contracted volume: \$ 20.00 per cubic yard

In-home businesses which exceed normal household maximum service levels (more than five (5) 32 gallon bags/cans weekly):
\$ 2.50 per 32 gallon bag or can

Non-standard materials not properly bundled: \$20.00 per cubic yard

Yard waste and brush material not bundled or bagged as specified:
\$20.00 per cubic yard

(7-32 gallon bags = 1 cubic yard)

- 3. Construction debris not meeting these requirements can be picked up by the Contractor for an additional charge as follows: \$20.00 per yard
- 4. Limbs and branches not bundled per III.F of this bid proposal: \$20.00 per yd
- 5. Mixed municipal solid waste collection shall not include the collection of:
 - a. Asbestos
 - b. Fluorescent tubes
 - c. Rechargeable batteries
 - d. Household hazardous waste
 - e. Earthen fill, boulders, rock, and other materials normally handled in construction operations, solids or dissolved material in domestic sewage or other significant pollutants in waste resources, such as silt, dissolved or suspended solids in industrial waste water effluents, dissolved materials in irrigation return flows; or other common water pollutants
 - f. Motor vehicles
 - g. Motor vehicle engines
- 6. Yard Waste Collection Schedule from April 15th to November 30th.

ATTACHMENT C

EXEMPTIONS TO MANDATORY MIXED MUNICIPAL SOLID WASTE WEEKLY COLLECTION POLICY

White Bear Township's Ordinance No. 31 (Collection and Disposal of Mixed Municipal Solid Waste) requires that all residents dispose of their mixed municipal solid waste at least once per week. It also requires that only licensed haulers may transport mixed municipal solid waste within the Town. Further, in an effort to minimize the truck traffic disruption to residential neighborhoods, and damage to Town residential streets, and in keeping with a commitment to enhance the health, safety, and general welfare of Town residents, the Town Board has permitted only one mixed municipal solid waste hauler to collect and transport mixed municipal solid waste and recyclables from residential dwellings in the Township. This creates a situation whereby all Town residents are required to subscribe to mixed municipal solid waste service provided by the Town's one licensed residential mixed municipal solid waste hauler.

The White Bear Township Board of Supervisors will consider exempting Town residents who can satisfy the following requirements, from having to subscribe to and pay for regular mixed municipal solid waste pick-up from the Town's one licensed residential mixed municipal solid waste hauler:

1. Shall be self-employed and provide written evidence that they pay for mixed municipal solid waste service at work or are employed by a company that has mixed municipal solid waste service, and which will provide employee with written permission to use employers mixed municipal solid waste service.

Such written evidence must be provided to the Town once per year. If not provided, resident shall be billed for mixed municipal solid waste service.

2. Shall sign an Acceptance of Future Liability form for transporting mixed municipal solid waste and disposing of it at another location.
3. Shall indicate the location of where their mixed municipal solid waste is being disposed.
4. Shall pay an amount equivalent to one-half of the rate of "standard" level service to cover:
 - A) Providing the public service (collecting and disposing of mixed municipal solid waste from public property such as parks, rights-of-way, etc.);
 - B) Annual spring clean-up; and
 - C) Recycling programs.

ATTACHMENT D

Town Owned Properties

In addition to residential properties, this contract provides for collection of mixed municipal solid waste and recyclable material from Town-owned property used for municipal purposes. The following describes those facilities and service needs.

This contract provides for service and equipment for the collection and disposal of mixed municipal solid waste from all Town-owned properties and parks, at no cost to the Town.

(A) Buildings/Facilities

This currently involves collection from the Town's Administration Building, Public Works Building, and Heritage Hall..

(B) Parks

Four Seasons – 2 cu. yd. container (once per week)
Mead – 2 cu. yd. container (once per week)
Bellaire Beach – 4 cu. yd. container (once per week)
Polar Lakes Park – 6 cu. yd. service (twice per week)

ATTACHMENT E

Complaint Response Policy

ALLIED will utilize company procedures and standards to answer questions, respond to complaints, and to correct and prevent service problems for Township residents. These procedures will include tools to educate drivers, customer service, operations supervisors and our Township customers.

ATTACHMENT F

Safety Programs

ALLIED utilizes the Focus 6 Program to provide employee guidance, tips and techniques on how to prevent six types of accidents that can cause the greatest amount of human tragedy and suffering for our employees, our families and the people we serve.

AMENDMENT AGREEMENT

THIS AGREEMENT, made as of this 21 day of October, 2013, by and between the TOWN OF WHITE BEAR, a political subdivision in the County of Ramsey, (hereinafter referred to as the "Town"), and ALLIED WASTE SERVICES OF NORTH AMERICA, a Minnesota LLC d/b/a Allied Waste Services of the Twin Cities - Blaine, (hereinafter referred to as "Allied").

WHEREAS, the Town has entered into an Agreement dated July 1, 2010, (the "Agreement"), with Allied, to provide for the collection and disposal of garbage and rubbish, compost, recyclables from residences in the Town, and all parties collectively referred to above signed this Agreement,

WHEREAS, the Town and Allied desire to amend certain provisions of this Agreement as provided herein:

NOW, THEREFORE, in consideration of the promises and of the mutual agreements hereinafter set forth, the parties hereto agree as follows:

1. The Town and Allied agree to be bound by all of the terms of the Agreement, as amended by this Amendment Agreement.
2. Section IV.C - Spring Clean-Up, of that certain Agreement shall be amended to read as follows:

C. Spring Clean-Up.

The Town shall have a spring "clean-up" day for its residents during the term of this Contract. The Town shall approve a Saturday each spring as the spring clean-up day. Mixed municipal solid waste shall be delivered by residents to a drop-off site that shall be designated by the Town. ALLIED shall provide collection equipment and labor to load and transport mixed municipal solid waste collected at these events to the disposal site; at no additional charge to the Town. All disposal or tipping fees charged for mixed municipal solid waste collected at the spring "clean-up" events will be paid by Allied. All disposal or tipping fees charged for electronic items collected at the spring "clean-up" events will be paid by the Town based on confirmed load tickets or other Town approved documentation. It shall be ALLIED's responsibility to notify residents of the designated clean-up day, including mailed notice separate from the billing statement, at least 30 days prior to the spring clean-up. ALLIED shall also place a notice in the official newspaper of the Town (at least 6 square inches), to be published one week prior to the spring clean-up date.

3. Section V.B - Annual Adjustment, of that certain Agreement shall be amended to read as follows:

B. Annual Adjustment.

Once each year either party may request adjustments to the collection and recycling fee of the Contract's base dwelling unit rates. Any adjustments shall be effective on January 1st of the next year.

3. Section V.C - Tipping/Disposal Fee Adjustment, of that certain Agreement shall be amended to read as follows:

C. Tipping/Disposal Fee Adjustment.

The disposal fee identified in Attachment A shall increase or decrease corresponding with the increase or decrease of tipping or disposal fees, governmental fees, or other pass-through expenses paid by ALLIED. Adjustments may also be made upon the basis of a decrease in the amount of solid waste generated due to the abatement of solid waste generated or the exclusion of recyclable or compostable materials from the solid waste stream, upon mutual agreement of both parties. Either party may initiate an adjustment in the disposal fee if the Ramsey/Washington County Resource Recovery Facility adjusts it's rate, upon a thirty (30) day notice due to an increase or decrease in the tipping or disposal charges.

4. Section V.H - Certificate of Delinquent Payments, of that certain Agreement shall be amended to read as follows:

H. Certification of Delinquent Payments.

All payments which are 30 days past due and having been properly billed to the occupant of the premises services, shall be deemed a delinquent account and may be certified to the Town Clerk who shall prepare an assessment roll each year providing for assessment of the delinquent account against the respective property served. ALLIED shall submit this list to the Town Clerk by September 1st of each year. The Town shall not certify for assessment any amounts that have been delinquent for more than fifteen months prior to the September 1st delinquent account submittal deadline. In preparing the roll of delinquent accounts, ALLIED may add an administrative charge of \$25.00 for each account. The assessment roll shall be delivered to the Town Board for adoption on or before October 1st of each year, and upon approval thereof, the amount due shall be certified by the Town

Clerk to the Auditor of Ramsey County each year, and the Town, in so certifying such charges to the County Auditor, shall specify the name of the owner of the premises, the description of the premises served, and the amount thereof. This amount so certified shall be extended by the County Auditor on the tax rolls against such premises in the same manner as other taxes. ALLIED shall provide the town with a statement, at the time of certificate, that the accounts to be certified are because of delinquency, and are not in dispute because of service standards of ALLIED.

5. Except as amended by this Amendment Agreement, the Agreement shall remain in full force and effect according to its terms.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment Agreement as of the date first above written.

TOWN OF WHITE BEAR

By: 
WILLIAM R. MAMPLE, Chair

ATTEST:

By: 
WILLIAM F. SHORT, Clerk-Treasurer

ALLIED WASTE SERVICES

By: 
John Dayer Area President

Approved as to Form:


Town Attorney



Utility Commission Meeting August 13, 2020

Agenda Number: 7

Subject: Utility Rates - Discussion

Documentation: Finance Officer Memo w/ attachments

Action / Motion for Consideration:

Receive Information/Discuss

Minutes
Utility Commission Meeting
July 9, 2020

UTILITY RATE – DISCUSSION: The Town Finance Officer summarized how he has come up with the figures on page 11 of the packet. Page 12 has the rates proposals. The biggest change is proposed to be the water base rate, nearly \$6 per quarter. He also recommended a \$0.12 increase on volume rates. There was some discussion on the funds and how the sewer fund is holding its own, but perhaps storm should be increased a dollar more per hour. Page 13 shows the Excel sheet. There was some discussion of creating another tier in pricing, because the majority of the residents are in the first tier. Perhaps the Town could have 0-10,000 gallons, 10,001-20,000 gallons, 20,001-30,000 gallons, and 30,001 + gallons.

There was discussion on the shift in numbers between the years. It was noted that the numbers change from staff pulling the utility rate report during a billing cycle or once it has been completed because dates and exact usage are important. The key in this scenario is that with more accurate reads, residents are consuming less water, but the Town gains funds for infrastructure from these rates so staff is determining how best to adjust the rates so the Town's infrastructure is maintained. The Finance Officer will bring back this quarter's readings as well as the change in tiers information back to the Commission at the August meeting. There will be more discussion, and a final decision will need to be reached by September's meeting.

B. Consideration of Utility Rate Increase. (TK)

Annually, the Utility Commission reviews the Town's utility rates. The goal of the Town's utility rates is to cover 100% of operation costs and 75% of depreciation. Cash balances of each fund may increase or decrease from one year to the next based on improvement projects funded by each fund.

At the last Utility Commission meeting the Commission asked that staff run rate scenarios using the most current quarter (from July 2019 thru June 2020) and to adjust the tiers. The key to remember on the usage from July 2019 to June 2020 is that 2020 has been a dry summer so far and water usage reflects more irrigation usage than in the past. On the following page is proposed rates based on these requests.

The column labeled 2020 are the current rates and tiers, the old system column is using current tiers and usage from April 2019 to March 2020. The new quarter is using current tiers with usage from July 2019 through June 2020. New tier old is the rates using the proposed new tiers with usage from April 2019 to March 2020 and the final column new tier new is the proposed new tiers with usage from July 2019 through June 2020.

A. REFERENCE AND BACKGROUND:

- A1. Budget Impact:** These utility rates will be used to estimate revenues in the utility funds for 2021.
- A2. Staff Workload Impact:** There is little staff time to input the new rates into the billing system and provide residents notice of the new rates.

B. ALTERNATIVE ACTIONS:

- 1. Discuss fund projections and new rates and recommend the 2021 utility rates as proposed to the Town Board.
- 2. Discuss fund projections and new rates and recommend the 2021 utility rates and based on discussion ask staff to make changes to rates or projections and bring back to next Utility Commission Meeting.

CURRENT AND NEW (2021) UTILITY RATES

	WATER RATES		Proposed 2021 Rates			
	2020		Old System	New Quarter	New Tier Old	New Tier Nev
	Gallons	Rate	Rate	Rate	Rate	Rate
Base Rate		\$ 21.75	\$ 27.50	\$ 23.97	\$ 23.55	\$ 22.62
Volume Rate:						
Tier 1	0 - 20,000	\$ 2.35	\$ 2.47	\$ 2.52		
	0 - 10,000				\$ 2.47	\$ 2.45
Tier 2	20,001 - 32,000	\$ 2.60	\$ 2.72	\$ 2.77		
	10,001 - 20,000				\$ 2.72	\$ 2.70
Tier 3	32,001 - 44,000	\$ 3.40	\$ 3.53	\$ 3.60		
	20,001 - 32,000				\$ 3.67	\$ 3.64
Tier 4	44,001 +	\$ 6.00	\$ 6.15	\$ 6.25		
	32,000 +				\$ 6.37	\$ 6.37
Irrigation:						
Residential		\$ 3.40	\$ 3.55	\$ 3.60	\$ 3.67	\$ 3.64
Commercial		\$ 4.25	\$ 4.35	\$ 4.41	\$ 4.50	\$ 4.46

	SEWER RATES				Proposed
	Gallons	Rate	Rate	Rate	Rate
Base Rate:					
Residential *		\$ 52.00	\$ 52.00	\$ 52.00	\$ 52.00
Commercial		\$ 46.00	\$ 46.00	\$ 46.00	\$ 46.00
Volume Rate:					
Residential *		\$ 5.00	\$ 5.75	\$ 5.75	\$ 5.75
Commercial		\$ 12.50	\$ 14.75	\$ 14.75	\$ 14.75

* Residential base rate includes up to 5,000 gallons of usage. Any usage over 5,000 gallons will be billed \$6.00 per 1,000 gallons plus the base rate.

	STORM WATER RATES				Proposed
	Gallons	Rate	Rate	Rate	Rate
Per Quarter		\$ 22.50	\$ 23.00	\$ 23.00	\$ 23.00

All volume rates are per thousand gallons with the sewer rate based on winter quarter water usage for residential customers.

D. SUPPORTING DATA:

Water, Sanitary Sewer, and Storm Water Utility Fund projections using the proposed rates with changes to the quarters and tier structure.

Residential Bills	2020	Proposed Old System	Proposed New Qtr	Proposed New Tier Old	Proposed New Tier New
Residential Water Use	74,745,311	69,045,500	73,020,988	69,048,642	73,024,130
# Customers	4,738	4,775	4,775	4,775	4,775
Average Residential Water Use	15,776	14,460	15,292	14,460	15,293

Quarterly Bill Based on Proposed Rates

If used average water use:

Water Base Charge	\$21.75	\$27.50	\$23.97	\$23.55	\$22.62
Water Usage Charge	\$37.07	\$35.72	\$38.54	\$36.97	\$36.54
Sewer Base Charge	\$52.00	\$52.00	\$52.00	\$52.00	\$52.00
Sewer Usage Charge	\$53.88	\$54.39	\$59.18	\$54.40	\$59.18
Storm Water Charge	\$22.50	\$23.00	\$23.00	\$23.00	\$23.00
Total Bill	\$187.20	\$192.61 2.89%	\$196.69 5.07%	\$189.91 1.45%	\$193.35 3.28%

# of Accounts	3,567	4,000	3,902	2,184	2,117
Average Consumption	9,675	9,704	9,724	6,152	6,125
Water Base Charge	\$21.75	\$27.50	\$23.97	\$23.55	\$22.62
Water Usage Charge	\$22.74	\$23.97	\$24.50	\$15.20	\$15.01
Sewer Base Charge	\$52.00	\$52.00	\$52.00	\$52.00	\$52.00
Sewer Usage Charge (Average winter consumption)	\$23.38	\$27.05	\$27.16	\$6.62	\$6.47
Storm Water Charge	\$22.50	\$23.00	\$23.00	\$23.00	\$23.00
Total Bill	\$142.36	\$153.52 7.84%	\$150.64 5.81%	\$120.37 -15.45%	\$119.10 -16.34%

# of Accounts	727	478	517	1,816	1,785
Average Consumption	22,594	24,594	24,594	13,976	13,993
Water Base Charge	\$21.75	\$27.50	\$23.97	\$23.55	\$22.62
Water Usage Charge	\$53.74	\$61.90	\$63.13	\$35.51	\$35.28
Sewer Base Charge	\$52.00	\$52.00	\$52.00	\$52.00	\$52.00
Sewer Usage Charge (Average winter consumption)	\$87.97	\$112.67	\$112.67	\$51.61	\$51.71
Storm Water Charge	\$22.50	\$23.00	\$23.00	\$23.00	\$23.00
Total Bill	\$237.96	\$277.06 16.43%	\$274.76 15.46%	\$185.68 -21.97%	\$184.61 -22.42%

# of Accounts	216	138	160	478	517
Average Consumption	34,217	37,160	37,319	24,593	24,593
Water Base Charge	\$21.75	\$27.50	\$23.97	\$23.55	\$22.62
Water Usage Charge	\$85.74	\$100.25	\$102.79	\$68.76	\$68.22
Sewer Base Charge	\$52.00	\$52.00	\$52.00	\$52.00	\$52.00
Sewer Usage Charge (Average winter consumption)	\$146.09	\$184.92	\$185.83	\$112.66	\$112.66
Storm Water Charge	\$22.50	\$23.00	\$23.00	\$23.00	\$23.00
Total Bill	\$328.07	\$387.67 18.17%	\$387.59 18.14%	\$279.97 -14.66%	\$278.50 -15.11%

# of Accounts	228	159	203	297	363
Average Consumption	72,002	83,993	80,764	62,212	61,569
Water Base Charge	\$21.75	\$27.50	\$23.97	\$23.55	\$22.62
Water Usage Charge	\$287.01	\$370.36	\$356.62	\$288.39	\$283.53
Sewer Base Charge	\$52.00	\$52.00	\$52.00	\$52.00	\$52.00
Sewer Usage Charge (Average winter consumption)	\$335.01	\$454.21	\$435.64	\$328.97	\$325.27
Storm Water Charge	\$22.50	\$23.00	\$23.00	\$23.00	\$23.00
Total Bill	\$718.27	\$927.07 29.07%	\$891.23 24.08%	\$715.91 -0.33%	\$706.43 -1.65%

SANITARY SEWER FUND
Total

%	2017	2018	2019	2020	2021	2022		2023		2024		2025		2026		2027		2028		2029			
						Actual	Projected	Actual	Projected														
Increase	Total Expenses	\$313,752	\$324,927	\$343,298	\$291,653	\$309,152	\$327,701	\$347,363	\$368,205	\$390,298	\$413,715	\$438,538	\$464,851	\$492,742	\$51,431	\$52,974	\$51,431	\$52,974	\$51,431	\$52,974	\$51,431	\$52,974	
106.00%	Personnel Services	\$29,928	\$27,356	\$35,761	\$40,600	\$41,818	\$43,073	\$44,365	\$45,696	\$47,067	\$48,479	\$49,933	\$51,431	\$52,974	\$48,479	\$49,933	\$48,479	\$49,933	\$48,479	\$49,933	\$48,479	\$49,933	
103.00%	Supplies	\$421,622	\$286,727	\$447,205	\$366,400	\$377,392	\$388,714	\$400,375	\$412,386	\$424,758	\$437,501	\$450,626	\$464,145	\$478,069	\$437,501	\$450,626	\$437,501	\$450,626	\$437,501	\$450,626	\$437,501	\$450,626	
103.00%	Other Services & Charges	\$839,533	\$904,954	\$871,987	\$921,801	\$986,327	\$1,055,370	\$1,129,246	\$1,208,293	\$1,292,874	\$1,383,375	\$1,480,211	\$1,583,826	\$1,694,694	\$1,383,375	\$1,480,211	\$1,383,375	\$1,480,211	\$1,383,375	\$1,480,211	\$1,383,375	\$1,480,211	
108.50%	M.C.E.S. Charges	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
0.00%	M.C.E.S. Surcharge	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
0.00%	Improvements	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
100.00%	Depreciation	\$225,548	\$238,148	\$254,237	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	\$255,000	
0.00%	Debt Services	\$55,760	\$55,127	\$58,761	\$57,284	\$58,494	\$59,696	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
0.00%	Estimated New Debt Service	\$0	\$0	\$0	\$0	\$1,554	\$1,538	\$1,463	\$1,474	\$1,465	\$1,471	\$1,477	\$1,481	\$1,484	\$1,471	\$1,477	\$1,471	\$1,477	\$1,471	\$1,477	\$1,471	\$1,477	
0.00%	Transfers	\$0	\$0	\$0	\$7,290	\$6,271	\$1,463	\$5,771	\$9,687	\$1,708	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Total Expenses	\$1,886,143	\$1,837,240	\$2,011,249	\$1,940,028	\$2,036,008	\$2,082,555	\$2,183,583	\$2,300,741	\$2,413,169	\$2,539,540	\$2,675,785	\$2,820,733	\$2,974,962	\$2,539,540	\$2,675,785	\$2,539,540	\$2,675,785	\$2,539,540	\$2,675,785	\$2,539,540	\$2,675,785	
	Total Revenues	\$1,550,392	\$2,160,963	\$2,186,324	\$2,495,330	\$2,722,266	\$2,834,243	\$2,951,392	\$3,073,691	\$3,201,317	\$3,334,568	\$3,473,660	\$3,554,086	\$3,707,762	\$3,334,568	\$3,473,660	\$3,334,568	\$3,473,660	\$3,334,568	\$3,473,660	\$3,334,568	\$3,473,660	
	Gain/(Loss)	(\$335,751)	\$323,723	\$175,075	\$555,302	\$686,258	\$751,689	\$767,809	\$772,950	\$788,149	\$795,028	\$797,875	\$733,353	\$732,800	\$795,028	\$797,875	\$795,028	\$797,875	\$733,353	\$732,800	\$733,353	\$732,800	
	Beginning Cash Balance	\$1,363,565	(\$128,962)	(\$430,378)	(\$394,331)	\$400,971	\$1,452,228	\$2,568,917	\$3,701,726	\$4,839,675	\$5,992,824	\$7,152,852	\$8,315,727	\$9,414,080	\$5,992,824	\$7,152,852	\$5,992,824	\$7,152,852	\$8,315,727	\$9,414,080	\$10,511,881	\$11,624,961	
	Gain (Loss) From Volume	(760,131)	(220,988)	(490,104)	(169,840)	(21,044)	31,198	33,908	25,690	27,671	21,452	11,400	(1,008)	(16,027)	21,452	11,400	21,452	11,400	(1,008)	(16,027)	11,400	(16,027)	
	Gain (Loss) From Fixed	424,380	544,711	665,179	725,142	707,302	720,491	733,901	747,259	760,478	773,575	786,475	794,361	802,247	773,575	786,475	773,575	786,475	794,361	802,247	810,133	818,019	
	Depreciation	300,730	317,531	338,983	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	340,000	
	Less Improvements	(1,532,688)	(1,022,053)	(562,757)	(185,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	(60,000)	
	Ending Cash	(128,962)	(430,378)	(394,331)	400,971	1,452,228	2,568,917	3,701,726	4,839,675	5,992,824	7,152,852	8,315,727	9,414,080	10,511,881	7,152,852	8,315,727	7,152,852	8,315,727	9,414,080	10,511,881	11,624,961	12,737,042	

SANITARY SEWER FUND
Volume (Usage) Rate

% Increase	2017 Actual	2018 Actual	2019 Actual	2020 Budget	2021 Projected	2022 Projected	2023 Projected	2024 Projected	2025 Projected	2026 Projected	2027 Projected	2028 Projected	2029 Projected
106.00%	\$78,438	\$81,232	\$85,824	\$72,913	\$77,288	\$81,925	\$86,841	\$92,051	\$97,574	\$103,429	\$109,635	\$116,213	\$123,185
103.00%	18,008	15,853	22,846	26,000	26,780	27,583	28,411	29,283	30,141	31,045	31,977	32,936	33,924
103.00%	162,402	94,267	249,056	173,300	178,459	183,854	189,370	195,051	200,929	206,929	213,137	219,531	226,117
107.00%	839,533	904,954	871,987	921,801	986,327	1,055,370	1,129,246	1,208,293	1,292,874	1,383,375	1,480,211	1,583,826	1,694,694
0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0
0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0
100.00%	225,548	238,148	254,237	255,000	255,000	255,000	255,000	255,000	255,000	255,000	255,000	255,000	255,000
0.00%	55,760	55,127	58,761	57,284	58,494	9,696	1,463	1,474	1,465	1,471	1,477	1,481	1,484
0.00%	0	0	0	0	1,554	1,538	1,463	1,463	1,708	1,708	0	0	0
0.00%	0	0	0	7,290	6,271	1,463	5,771	9,687	1,708	0	0	0	0
Total Fixed Expenses	\$1,380,289	\$1,389,581	\$1,542,712	\$1,513,588	\$1,590,213	\$1,616,430	\$1,696,101	\$1,790,819	\$1,879,684	\$1,981,249	\$2,091,436	\$2,208,987	\$2,334,404
Total Revenues	\$620,157	\$1,168,593	\$1,052,608	\$1,343,749	\$1,569,169	\$1,647,628	\$1,730,009	\$1,816,509	\$1,907,335	\$2,002,702	\$2,102,837	\$2,207,979	\$2,318,377
Gain/(Loss)	(\$760,131)	(\$220,938)	(\$490,104)	(\$169,840)	(\$21,044)	\$93,198	\$93,908	\$25,690	\$27,671	\$21,452	\$11,400	(\$1,008)	(\$15,027)
Quarterly Expenses	\$345,072	\$347,395	\$385,678	\$378,397	\$397,553	\$404,107	\$424,025	\$447,705	\$469,916	\$495,312	\$522,859	\$552,247	\$583,601
Volume (Usage) Rate	\$2.00	\$3.00	\$4.00	\$5.00	\$5.75	\$6.04	\$6.34	\$6.66	\$6.99	\$7.34	\$7.71	\$8.09	\$8.50
Current Rate	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
% of Revenue Residential	37,755,864	37,755,864	32,498,539	27,423,636	27,423,636	27,423,636	27,423,636	27,423,636	27,423,636	27,423,636	27,423,636	27,423,636	27,423,636
# of Residential Gallons	37,756	37,756	32,499	27,424	27,424	27,424	27,424	27,424	27,424	27,424	27,424	27,424	27,424
Commercial/Industrial Rate	\$5.00	\$7.50	\$10.00	\$12.50	\$14.75	\$15.49	\$16.26	\$17.07	\$17.99	\$18.83	\$19.77	\$20.75	\$21.79
% of Revenue Commercial	15,905,517	15,905,517	25,514,949	11,874,888	11,874,888	11,874,888	11,874,888	11,874,888	11,874,888	11,874,888	11,874,888	11,874,888	11,874,888
# of Commercial Gallons	15,906	15,906	15,906	15,906	15,906	15,906	15,906	15,906	15,906	15,906	15,906	15,906	15,906
# of Commercial Gallons per 1,000	\$155,059.31	\$232,558.97	\$289,049.33	\$335,937.14	\$392,292.28	\$411,906.90	\$432,502.24	\$454,127.35	\$476,833.72	\$500,675.41	\$525,709.18	\$551,994.64	\$579,594.37
Revenue per Quarter													

* Supplies include chemicals, other operating supplies, equipment repair parts, and building repair supplies.
** Other Services & Charges include electricity and repair maintenance.

STORMWATER FUND

%	Improvements	2017	2018	2019	2020	2021	2022		2023		2024		2025		2026		2027		2028		2029	
							Actual	Actual	Actual	Budget	Projected											
0.00%	Increase Volume Based	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
108.00%	Personnel Services	214	90	6,191	1,200	1,236	1,273	1,311	1,351	1,391	1,433	1,476	1,520	1,566	1,620	1,670	1,720	1,770	1,820	1,870	1,920	1,970
103.00%	Supplies *	8,550	8,413	38,298	65,000	66,950	68,959	71,027	73,158	75,353	77,613	79,942	82,340	84,810	87,340	89,920	92,540	95,200	97,900	100,640	103,420	106,240
103.00%	Other Services & Charges **	222,596	22,154	16,918	335,000	185,000	255,000	330,000	340,000	305,000	305,000	305,000	305,000	305,000	305,000	305,000	305,000	305,000	305,000	305,000	305,000	305,000
0.00%	Improvements (Maintenance)	19,080	22,191	23,065	24,000	25,200	26,460	27,783	29,172	30,631	32,162	33,770	35,459	37,232	39,090	41,020	43,020	45,090	47,230	49,440	51,720	54,060
0.00%	Depreciation	27,389	27,078	27,948	28,138	28,732	29,366	30,040	30,752	31,500	32,284	33,112	34,000	34,940	35,930	36,960	38,030	39,140	40,290	41,480	42,710	43,980
0.00%	Debt Services	0	0	0	0	0	4,762	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0.00%	Estimated New Debt Service	0	0	0	0	44,366	43,721	44,050	44,381	44,801	45,211	45,611	46,011	46,411	46,811	47,211	47,611	48,011	48,411	48,811	49,211	49,611
0.00%	Transfers (2019 Bond Issue)	0	0	0	7,970	6,771	10,687	11,042	10,542	1,708	0	0	0	0	0	0	0	0	0	0	0	0
	Total Fixed Expenses	\$277,829	\$79,926	\$112,409	\$461,308	\$358,255	\$410,862	\$485,214	\$498,604	\$457,884	\$460,210	\$464,354	\$468,617	\$472,969	\$477,321	\$481,673	\$486,025	\$490,377	\$494,729	\$499,081	\$503,433	\$507,785
	Total Revenues	\$568,279	\$280,558	\$314,376	\$940,556	\$571,771	\$389,440	\$408,074	\$427,767	\$448,420	\$469,949	\$492,509	\$516,156	\$540,945	\$566,794	\$593,743	\$621,892	\$650,241	\$678,890	\$707,739	\$736,888	\$766,237
	Gain/(Loss)	90,449.43	200,631.60	201,966.74	(120,752.12)	13,515.90	(21,421.90)	(77,139.95)	(70,836.47)	(9,463.78)	9,738.70	28,154.72	47,538.45	67,976.48	88,414.51	108,852.54	129,290.57	149,728.60	170,166.63	190,604.66	211,042.69	231,480.72
	Quarterly Expenses	\$69,457.29	\$19,981.50	\$28,102.32	\$115,327.00	\$89,563.75	\$102,715.40	\$121,303.38	\$124,650.96	\$114,470.93	\$115,052.59	\$116,088.52	\$117,154.28	\$118,242.22	\$119,330.16	\$120,418.10	\$121,506.04	\$122,593.98	\$123,681.92	\$124,769.86	\$125,857.80	\$126,945.74
	Rate to Fund Improvements	\$10.72	\$5.72	\$6.11	\$7.64	\$9.12	\$9.58	\$10.05	\$10.56	\$11.09	\$11.64	\$12.22	\$12.83	\$13.47	\$14.11	\$14.75	\$15.39	\$16.03	\$16.67	\$17.31	\$17.95	\$18.59
	Current Rate	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	% of Revenue Residential	4,395	4,395	4,395	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542	4,542
	# of Residential Customers	43,500	43,500	45,675	48,938	50,020	52,366	54,849	57,489	60,255	63,120	66,116	69,253	72,536	75,963	79,490	83,117	86,844	90,571	94,398	98,225	102,052
	Commercial Customers	\$90,614.40	\$68,639.40	\$72,528.45	\$85,638.97	\$91,442.73	\$95,859.92	\$100,518.39	\$105,441.84	\$110,604.98	\$115,987.32	\$121,627.20	\$127,538.89	\$133,736.34	\$140,224.79	\$147,000.24	\$154,072.69	\$161,451.14	\$169,141.59	\$177,145.04	\$185,464.49	\$194,100.94
	Revenue per Quarter																					

* Supplies include chemicals, other operating supplies, equipment repair parts, and building repair supplies.

** Other Services & Charges include electricity and repair maintenance.

WATER USAGE	1/2019 - 3/2019			4/2019 - 6/2019			7/2019 - 9/2019			10/2019 - 12/2019			1/2020 - 3/2020			Average			Total		
	# of Customers	Total Consumption	Total Gallons Used	# of Customers	Total Consumption	Total Gallons Used	# of Customers	Total Consumption	Total Gallons Used	# of Customers	Total Consumption	Total Gallons Used	# of Customers	Total Consumption	Total Gallons Used	% of Customers	Per Customer	# of Customers	Total Consumption	Total Gallons Used	
Residential																					
Gallons Used																					
0 - 20,000	4,033	41,309,825	3,711	37,872,794	3,494	35,665,577	4,385	41,302,516	4,409	40,410,363	4,000	38,812,813	9,704	80.6%	15,999	155,251,250					
20,001 - 32,000	586	14,116,366	654	16,356,342	613	15,075,236	341	8,257,024	303	7,300,176	478	11,749,695	24,594	9.6%	1,911	46,998,778					
32,001 - 44,000	81	2,977,160	240	8,504,933	236	8,840,710	36	1,304,651	40	1,462,269	138	5,128,141	37,160	2.8%	552	20,512,563					
over 44,001	42	2,692,887	161	12,990,639	429	36,900,797	23	1,402,143	23	2,125,828	159	13,354,852	83,993	3.2%	636	53,419,407					
Totals	4,742	61,096,238	4,766	76,124,708	4,772	96,482,320	4,785	52,276,334	4,775	51,298,636	4,775	69,045,500	14,461	96.3%	19,098	276,161,998					
Commercial																					
Gallons Used																					
0 - 20,000	104	420,267	85	446,789	75	390,178	123	532,436	106	381,121	97	437,651	4,500	2.0%	389	1,750,524					
20,001 - 32,000	9	226,252	13	354,012	13	396,072	11	274,731	15	362,103	13	331,730	25,518	0.3%	52	1,326,918					
32,001 - 44,000	6	213,140	11	424,377	9	330,642	11	417,133	5	189,701	9	340,483	37,829	0.2%	36	1,361,853					
over 44,001	44	13,829,537	83	20,781,119	95	36,366,319	46	11,187,639	42	10,841,963	67	19,819,260	298,034	1.3%	266	79,277,040					
Totals	163	14,689,196	192	22,006,297	192	37,423,211	191	12,411,939	168	11,874,888	186	20,929,084	112,673	3.7%	743	83,716,335					
	3.32%	19.58%	3.87%	22.43%	3.87%	27.95%	3.84%	19.19%	3.40%	16.80%	3.74%	23.26%	18.139	100.0%	19,841	359,898,333					
Grand Total	4,905	75,785,434	4,958	98,131,005	4,964	133,905,531	4,976	64,688,273	4,943	63,173,524	4,960	89,974,583	18,139	100.0%	19,841	359,898,333					

WATER USAGE	4/2019 - 6/2019		7/2019 - 9/2019		10/2019 - 12/2019		1/2020 - 3/2020		4/2020 - 6/2020		Average		Total			
	# of Customers	Total Consumption	# of Customers	Total Consumption	# of Customers	Total Consumption	# of Customers	Total Consumption	# of Customers	Total Consumption	# of Customers	Total Consumption	% of Customers	Per Customer	# of Customers	Total Consumption
Residential																
Gallons Used																
0 - 20,000	3,711	37,872,794	3,494	35,665,577	4,335	41,302,516	4,409	40,410,363	3,321	34,399,911	3,902	37,944,592	78.5%	9,724	15,609	154,778,367
20,001 - 32,000	654	16,356,342	613	15,075,236	341	8,267,024	303	7,300,176	812	20,241,885	517	12,721,080	10.4%	24,594	2,069	50,984,321
32,001 - 44,000	240	8,904,933	236	8,840,710	36	1,304,651	40	1,462,269	329	12,314,035	160	5,980,416	3.2%	37,319	641	29,521,665
over 44,001	161	12,990,639	429	36,900,797	23	1,402,143	23	2,123,828	336	25,070,832	203	16,374,900	4.1%	80,764	811	65,499,600
Totals	4,766	76,124,708	4,772	96,482,320	4,785	52,276,334	4,775	51,298,636	4,788	92,026,663	4,783	73,020,988	96.3%	15,268	19,130	292,083,953
Commercial																
Gallons Used																
0 - 20,000	85	446,789	75	390,178	123	532,436	106	381,121	89	438,063	98	435,450	2.0%	4,432	393	1,741,798
20,001 - 32,000	13	354,012	13	336,072	11	274,731	15	362,103	14	348,851	13	330,439	0.3%	24,939	53	1,321,757
32,001 - 44,000	11	424,377	9	330,642	11	417,133	5	189,701	11	406,813	9	336,072	0.2%	37,341	36	1,344,289
over 44,001	83	20,781,119	95	36,366,319	46	11,187,639	42	10,941,963	80	23,415,873	66	20,477,949	1.3%	311,452	263	81,511,794
Totals	192	22,006,297	192	37,423,211	191	12,411,939	168	11,874,888	194	24,609,600	186	21,579,910	3.7%	115,865	745	86,319,638
	3.87%	22.43%	3.87%	27.95%	3.84%	19.19%	3.40%	18.80%	3.89%	21.10%	3.75%	22.81%				
Grand Total	4,958	98,131,005	4,964	133,905,531	4,976	64,688,273	4,943	63,173,524	4,992	116,636,263	4,969	94,600,898	100.0%	19,039	19,875	378,403,591

WATER FUND
Volume (Usage) Rate

	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
	Actual	Actual	Actual	Budget	Projected								
Increase													
105.00%	\$86,130	\$88,874	\$94,823	\$91,596	\$97,091	\$102,917	\$109,092	\$115,637	\$123,575	\$129,930	\$137,726	\$145,989	\$154,749
103.00%	Personnel Services	171,138	190,293	159,754	210,000	222,789	229,473	236,357	243,448	250,751	258,274	266,022	274,002
103.00%	Supplies **	550,357	290,170	1,013,467	552,000	564,399	584,331	598,771	616,734	635,236	654,922	673,922	694,139
0.00%	Other Services & Charges **	0	0	0	0	0	0	0	0	0	0	0	0
100.00%	Improvements	306,255	308,832	310,601	333,750	341,250	345,000	348,750	352,500	356,250	360,000	363,750	367,500
0.00%	Depreciation	326,030	282,750	287,185	39,005	7,907	0	0	0	0	0	0	0
0.00%	Debt Services	0	0	0	0	57,426	57,696	57,426	57,038	56,654	61,493	61,003	60,450
0.00%	Estimated new debt	0	0	0	0	59,440	6,125	5,875	56,125	0	0	0	0
0.00%	Transfers (2019 Bond Payment)	0	0	0	6,625	6,375	6,125	5,875	56,125	0	0	0	0
	\$1,419,910	\$1,160,919	\$1,865,830	\$1,213,301	\$1,304,744	\$1,303,580	\$1,328,716	\$1,362,816	\$1,448,420	\$1,428,821	\$1,471,785	\$1,510,686	\$1,550,840
Total Fixed Expenses													
	\$1,111,337	\$1,272,544	\$1,084,995	\$1,284,141	\$1,357,188	\$1,412,453	\$1,468,951	\$1,527,709	\$1,588,817	\$1,652,370	\$1,718,465	\$1,787,203	\$1,858,691
Total Revenues													
Gain/(Loss)	(\$308,573)	\$111,625	(\$780,835)	\$70,840	\$52,444	\$108,873	\$140,235	\$164,895	\$140,397	\$223,549	\$246,679	\$276,517	\$307,851
Quarterly Expenses	\$354,977.38	\$290,229.73	\$486,457.43	\$303,225.13	\$326,186.05	\$325,894.88	\$332,179.04	\$340,703.94	\$362,104.95	\$357,205.19	\$367,946.29	\$377,671.43	\$387,710.09
Volume (Usage) Rate													
4.00%	2.01	2.25	2.35	2.35	2.52	2.65	2.75	2.86	2.98	3.10	3.22	3.35	3.48
Current Residential Rate	2.21	2.45	2.60	2.60	2.77	2.91	3.03	3.15	3.27	3.40	3.54	3.68	3.83
20,001 - 32,000 gallons	2.76	3.10	3.38	3.40	3.60	3.78	3.94	4.09	4.26	4.43	4.60	4.79	4.98
32,001 - 44,000 gallons	4.14	4.60	5.75	6.00	6.25	6.43	6.69	6.96	7.24	7.53	7.83	8.14	8.46
44,001 + gallons													
% of Revenue Commercial													
Current Commercial Rate	2.01	2.25	2.40	2.40	2.57	2.67	2.78	2.89	3.01	3.13	3.25	3.38	3.52
1 - 20,000 gallons	2.21	2.45	2.64	2.65	2.83	2.94	3.06	3.18	3.31	3.44	3.58	3.72	3.87
20,001 - 32,000 gallons	2.76	3.10	3.48	3.45	3.68	3.82	3.97	4.13	4.30	4.47	4.65	4.84	5.03
32,001 - 44,000 gallons	4.14	4.60	5.83	6.05	6.30	6.50	6.76	7.03	7.31	7.60	7.91	8.22	8.55
44,001 + gallons													
Revenue per Quarter	\$255,034.22	\$318,136.00	\$244,035.25	\$321,035.15	\$339,297.12	\$353,113.14	\$367,237.67	\$381,927.17	\$397,204.26	\$413,092.43	\$429,616.13	\$446,800.77	\$464,672.80

5%
6%

* Supplies include chemicals, other operating supplies, equipment repair parts, and street materials.
 ** Other Services & Charges include engineering, legal, misc professional services, gopher state locates, electricity, gas, and repair maintenance.
 2019 Improvements are for water meter replacement
 ** 2019 includes \$10,000 for irrigation enforcement.

WATER USAGE		1/2019 - 3/2019		4/2019 - 6/2019		7/2019 - 9/2019		10/2019 - 12/2019		1/2020 - 3/2020		Average		Total		
	# of Customers	Total Consumption	Per Customer	% of Customers	Total Consumption											
Residential																
Gallons Used																
0 - 10,000	1,902	11,269,977	1,888	11,759,484	1,742	10,941,694	2,525	15,746,808	1,828	15,292,416	2,184	19,435,601	6,152	44.0%	8,736	53,742,402
10,001 - 20,000	2,131	30,045,848	1,823	26,113,310	1,732	24,723,883	1,860	25,533,708	1,828	25,117,947	1,816	25,377,212	13,976	36.6%	7,263	301,508,848
20,001 - 32,000	586	14,116,366	654	16,356,342	613	15,075,236	341	8,267,024	302	7,274,540	478	11,743,286	24,593	9.6%	1,910	46,973,142
over 32,001	123	5,670,047	401	21,895,572	665	45,741,507	59	2,706,794	64	3,626,501	297	18,492,544	62,212	6.0%	1,189	73,970,174
Totals	4,742	61,096,238	4,766	76,124,708	4,772	96,482,320	4,785	52,276,334	4,775	51,311,204	4,775	69,048,642	14,462	96.3%	19,098	275,194,566
Commercial																
Gallons Used																
0 - 10,000	88	163,697	67	161,549	60	159,117	102	219,049	102	156,874	80	169,147	2,121	1.6%	319	676,589
10,001 - 20,000	16	256,570	18	285,240	15	231,051	21	313,489	16	244,247	18	268,509	15,343	0.4%	70	1,074,037
20,001 - 32,000	9	226,252	13	354,012	13	336,072	11	274,731	15	362,103	13	331,730	25,518	0.3%	52	1,326,918
over 32,001	50	14,042,677	94	21,205,496	104	36,696,961	57	11,604,772	47	11,131,664	76	20,159,723	267,016	1.5%	302	80,636,893
Totals	163	14,689,196	192	22,006,297	192	37,423,211	191	12,412,041	168	11,874,888	186	20,929,109	112,674	3.7%	743	83,716,437
	3.32%	19.38%	3.87%	22.43%	3.87%	27.95%	3.84%	19.19%	3.40%	18.79%	3.74%	23.26%				
Grand Total	4,905	75,785,434	4,958	98,131,005	4,964	133,905,531	4,976	64,688,375	4,943	63,186,092	4,960	89,977,751	18,140	100.0%	19,841	359,911,003

WATER FUND
Total

%		2017	2018		2019		2020		2021		2022		2023		2024		2025		2026		2027		2028		2029	
			Actual	Actual	Actual	Budget	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected
Increase	Total Expenses	\$344,518	\$355,495	\$379,291	\$366,382	\$388,365	\$411,667	\$436,367	\$462,549	\$490,302	\$519,720	\$550,903	\$583,957	\$618,995	\$652,500	\$687,500	\$723,000	\$759,000	\$795,500	\$832,500	\$870,000	\$907,500	\$945,000	\$982,500	\$1,020,000	\$1,057,500
106.00%	Personnel Services	\$182,724	\$202,111	\$171,454	\$222,600	\$229,278	\$236,156	\$243,241	\$250,538	\$258,054	\$265,796	\$273,770	\$281,983	\$290,443	\$299,000	\$307,500	\$316,000	\$324,500	\$333,000	\$341,500	\$350,000	\$358,500	\$367,000	\$375,500	\$384,000	\$392,500
103.00%	Supplies	\$697,231	\$454,515	\$1,174,490	\$820,610	\$845,228	\$870,585	\$896,703	\$923,604	\$951,312	\$979,851	\$1,009,247	\$1,039,524	\$1,070,710	\$1,101,000	\$1,131,500	\$1,162,000	\$1,192,500	\$1,223,000	\$1,253,500	\$1,284,000	\$1,314,500	\$1,345,000	\$1,375,500	\$1,406,000	\$1,436,500
103.00%	Other Services & Charges	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
0.00%	Improvements	\$306,255	\$308,832	\$310,601	\$333,750	\$337,500	\$341,250	\$345,000	\$348,750	\$352,500	\$356,250	\$360,000	\$363,750	\$367,500	\$371,250	\$375,000	\$378,750	\$382,500	\$386,250	\$390,000	\$393,750	\$397,500	\$401,250	\$405,000	\$408,750	\$412,500
100.00%	Depreciation	\$326,030	\$282,750	\$287,185	\$39,005	\$39,828	\$7,907	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
0.00%	Debt Services	\$0	\$0	\$0	\$0	\$59,440	\$57,943	\$57,038	\$57,426	\$57,814	\$58,202	\$58,590	\$58,978	\$59,366	\$59,754	\$60,142	\$60,530	\$60,918	\$61,306	\$61,694	\$62,082	\$62,470	\$62,858	\$63,246	\$63,634	\$64,022
0.00%	Estimated new debt	\$0	\$0	\$0	\$0	\$6,625	\$6,375	\$6,125	\$5,875	\$5,625	\$5,375	\$5,125	\$4,875	\$4,625	\$4,375	\$4,125	\$3,875	\$3,625	\$3,375	\$3,125	\$2,875	\$2,625	\$2,375	\$2,125	\$1,875	\$1,625
0.00%	Transfers	\$0	\$0	\$0	\$6,950	\$6,625	\$6,375	\$6,125	\$5,875	\$5,625	\$5,375	\$5,125	\$4,875	\$4,625	\$4,375	\$4,125	\$3,875	\$3,625	\$3,375	\$3,125	\$2,875	\$2,625	\$2,375	\$2,125	\$1,875	\$1,625
	Total Expenses	\$1,856,758	\$1,603,703	\$2,323,021	\$1,789,297	\$1,906,264	\$1,931,883	\$1,985,132	\$2,048,742	\$2,165,331	\$2,178,271	\$2,255,413	\$2,330,217	\$2,408,097	\$2,486,977	\$2,565,857	\$2,644,737	\$2,723,617	\$2,802,500	\$2,881,380	\$2,960,260	\$3,039,140	\$3,118,020	\$3,196,900	\$3,275,780	\$3,354,660
	Total Revenues	\$1,494,726	\$1,709,274	\$1,578,221	\$1,656,714	\$1,889,055	\$1,980,416	\$2,064,602	\$2,153,742	\$2,245,924	\$2,339,692	\$2,438,630	\$2,542,673	\$2,652,099	\$2,756,925	\$2,861,751	\$2,966,577	\$3,071,403	\$3,176,229	\$3,281,055	\$3,385,881	\$3,490,707	\$3,595,533	\$3,700,359	\$3,805,185	\$3,910,011
	Gain/(Loss)	(\$62,031.79)	105,570.82	(744,800.40)	(132,582.70)	(17,209.13)	48,532.82	79,470.31	105,000.26	80,589.40	161,421.05	183,217.01	212,455.96	244,002.30	272,552.24	301,099.18	329,646.12	358,193.06	386,740.00	415,286.94	443,833.88	472,380.82	500,927.76	529,474.70	558,021.64	586,568.58
	Cash Balance	937,787.04	1,087,556.85	(21,952.83)	(70,785.53)	278,499.29	652,974.08	1,121,782.73	1,583,166.40	1,957,911.45	2,418,601.82	2,955,148.51	3,574,187.03	4,227,135.91	4,900,084.79	5,593,033.67	6,285,982.55	6,978,931.43	7,671,880.31	8,364,829.19	9,057,778.07	9,750,726.95	10,443,675.83	11,136,624.71	11,829,573.59	12,522,522.47
	Beginning Cash Balance	2,276,379.44	937,787.04	1,087,556.85	(21,952.83)	(70,785.53)	278,499.29	652,974.08	1,121,782.73	1,583,166.40	1,957,911.45	2,418,601.82	2,955,148.51	3,574,187.03	4,227,135.91	4,900,084.79	5,593,033.67	6,285,982.55	6,978,931.43	7,671,880.31	8,364,829.19	9,057,778.07	9,750,726.95	10,443,675.83	11,136,624.71	
	Gain/(Loss) From Volume	(308,572.50)	111,625.07	(780,835.15)	(53,856.24)	43,284.82	99,724.79	130,308.65	154,133.67	128,745.04	210,940.37	233,046.69	261,788.53	291,948.88	322,609.23	353,269.58	383,929.93	414,590.28	445,250.63	475,910.98	506,571.33	537,231.68	567,892.03	598,552.38	629,212.73	
	Gain/(Loss) From Fixed	(53,459.29)	(6,054.25)	36,034.75	(78,726.46)	(60,493.95)	(51,191.96)	(50,838.34)	(49,133.42)	(48,151.65)	(49,519.32)	(49,829.69)	(49,332.56)	(47,946.58)	(46,560.60)	(45,174.62)	(43,788.64)	(42,402.66)	(41,016.68)	(39,630.70)	(38,244.72)	(36,858.74)	(35,472.76)	(34,086.78)	(32,700.80)	
	Plus Depreciation	408,340.00	411,776.10	414,134.65	445,000.00	450,000.00	455,000.00	460,000.00	465,000.00	470,000.00	475,000.00	480,000.00	485,000.00	490,000.00	495,000.00	500,000.00	505,000.00	510,000.00	515,000.00	520,000.00	525,000.00	530,000.00	535,000.00	540,000.00	545,000.00	
	Less Improvements	1,438,359.90	373,631.36	639,275.52	250,000.00	31,500.00	66,500.00	6,500.00	41,500.00	106,500.00	106,500.00	56,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	6,500.00	
	Ending Cash Balance	937,787.04	1,087,556.85	(21,952.83)	(70,785.53)	278,499.29	652,974.08	1,121,782.73	1,583,166.40	1,957,911.45	2,418,601.82	2,955,148.51	3,574,187.03	4,227,135.91	4,900,084.79	5,593,033.67	6,285,982.55	6,978,931.43	7,671,880.31	8,364,829.19	9,057,778.07	9,750,726.95	10,443,675.83	11,136,624.71	11,829,573.59	

WATER FUND
Volume (Usage) Rate

	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
	Actual	Actual	Actual	Budget	Projected								
Increase													
106.00%	\$86,130	\$88,874	\$94,823	\$109,915	\$116,509	\$123,500	\$130,910	\$138,765	\$147,091	\$155,916	\$165,271	\$175,187	\$185,698
108.00%	171,138	190,293	159,754	210,000	216,300	222,789	229,473	236,357	243,448	250,751	258,274	266,022	274,002
103.00%	530,357	290,170	1,013,467	532,000	547,960	564,399	581,331	598,771	616,734	635,236	654,293	673,922	694,139
0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0
100.00%	306,255	308,832	310,601	333,750	337,500	341,250	345,000	348,750	352,500	356,250	360,000	363,750	367,500
0.00%	326,030	282,750	287,185	39,005	39,828	7,907	0	0	0	0	0	0	0
0.00%	0	0	0	0	59,440	57,943	57,696	57,426	57,038	56,654	61,493	61,003	60,450
0.00%	0	0	0	6,950	6,625	6,375	6,125	5,875	5,6125	0	0	0	0
Total Fixed Expenses	\$1,419,910	\$1,160,919	\$1,865,830	\$1,231,620	\$1,324,162	\$1,324,163	\$1,350,534	\$1,385,943	\$1,472,935	\$1,454,807	\$1,499,330	\$1,539,884	\$1,581,790
Total Revenues	\$1,111,337	\$1,272,544	\$1,084,985	\$1,177,763	\$1,367,447	\$1,423,888	\$1,480,843	\$1,540,077	\$1,601,680	\$1,665,747	\$1,732,377	\$1,801,672	\$1,873,739
Gain/(Loss)	(\$508,573)	\$111,625	(\$780,835)	(\$53,856)	\$43,285	\$99,725	\$130,309	\$154,134	\$128,745	\$210,940	\$233,047	\$261,789	\$291,949
Quarterly Expenses	\$554,977.38	\$290,229.73	\$466,457.43	\$307,904.90	\$331,040.62	\$337,653.62	\$363,701.69	\$374,832.58	\$384,970.89	\$385,447.53	\$395,477.53	\$406,508.04	\$417,538.54
Volume (Usage) Rate													
Current Residential Rate													
1 - 10,000 gallons	2.01	2.25	2.35	2.35	2.47	2.57	2.67	2.78	2.89	3.01	3.13	3.25	3.38
10,001 - 20,000 gallons	2.21	2.45	2.60	2.60	2.72	2.83	2.94	3.06	3.18	3.31	3.44	3.58	3.72
20,001 - 32,000 gallons	2.76	3.10	3.38	3.40	3.67	3.81	3.97	4.13	4.29	4.46	4.64	4.83	5.02
32,001 + gallons	4.14	4.60	5.75	6.00	6.37	6.68	6.94	7.22	7.51	7.81	8.12	8.45	8.78
% of Revenue Commercial													
Current Commercial Rate													
1 - 10,000 gallons	2.01	2.25	2.40	2.40	2.52	2.62	2.73	2.83	2.95	3.07	3.19	3.32	3.45
10,001 - 20,000 gallons	2.21	2.45	2.64	2.65	2.77	2.88	3.00	3.12	3.24	3.37	3.51	3.65	3.79
20,001 - 32,000 gallons	2.76	3.10	3.43	3.45	3.74	3.89	4.05	4.21	4.38	4.55	4.74	4.92	5.12
32,001 + gallons	4.14	4.60	5.83	6.05	6.55	6.81	7.08	7.37	7.66	7.97	8.29	8.62	8.96
Revenue per Quarter	\$255,034.22	\$318,136.00	\$244,035.25	\$294,440.84	\$341,861.62	\$355,971.91	\$370,210.78	\$385,019.22	\$400,419.98	\$416,436.78	\$433,094.25	\$450,418.02	\$468,434.75

* Supplies include chemicals, other operating supplies, equipment repair parts, and street materials.
 ** Other Services & Charges include engineering, legal, misc professional services, gopher state locates, electricity, gas, and repair maintenance.
 2019 improvements are for water meter replacement
 ** 2019 includes \$10,000 for irrigation enforcement.

WATER USAGE	4/2019 - 6/2019			7/2019 - 9/2019			10/2019 - 12/2019			1/2020 - 3/2020			4/2020 - 6/2020			Average			Total				
	# of Customers	Consumption	Total	# of Customers	Consumption	Total	# of Customers	Consumption	Total	# of Customers	Consumption	Total	# of Customers	Consumption	Total	# of Customers	Consumption	Total	% of Customers	Per Customer	Consumption	Total	
Residential																							
Gallons Used																							
0 - 10,000	1,888	11,759,484	10,941,694	1,742	10,941,694	10,941,694	2,525	15,748,808	15,292,416	2,581	15,292,416	15,292,416	1,621	9,887,680	9,887,680	2,117	12,967,650	12,967,650	6,125	42.6%	6,125	8,469	51,870,598
10,001 - 20,000	1,823	26,113,310	24,723,883	1,752	24,723,883	24,723,883	1,860	25,533,708	25,117,947	1,828	25,117,947	25,117,947	1,700	24,512,231	24,512,231	1,785	24,976,942	24,976,942	13,993	35.9%	13,993	7,140	99,907,769
20,001 - 32,000	654	16,356,342	15,075,236	613	15,075,236	15,075,236	341	8,267,024	7,274,540	302	7,274,540	7,274,540	812	20,241,885	20,241,885	517	12,714,671	12,714,671	24,593	10.4%	24,593	2,068	50,858,685
over 32,001	401	21,895,572	45,741,507	665	45,741,507	45,741,507	59	2,706,794	3,626,301	64	3,626,301	3,626,301	665	37,384,867	37,384,867	363	22,364,867	22,364,867	61,569	7.3%	61,569	1,453	89,459,469
Totals	4,766	76,124,708	96,482,320	4,772	96,482,320	96,482,320	4,785	52,276,334	51,311,204	4,775	51,311,204	51,311,204	4,798	92,026,663	92,026,663	4,783	73,024,130	73,024,130	15,269	96.3%	15,269	19,130	292,096,521
Commercial																							
Gallons Used																							
0 - 10,000	67	161,549	159,117	60	159,117	159,117	102	219,049	136,874	90	136,874	136,874	70	153,158	153,158	81	167,050	167,050	2,075	1.6%	2,075	322	668,198
10,001 - 20,000	18	285,240	231,061	15	231,061	231,061	21	313,489	244,247	16	244,247	244,247	19	284,905	284,905	18	268,426	268,426	15,123	0.4%	15,123	71	1,073,702
20,001 - 32,000	13	354,012	335,072	13	335,072	335,072	11	274,731	362,103	15	362,103	362,103	14	348,851	348,851	13	330,439	330,439	24,639	0.3%	24,639	53	1,321,757
over 32,001	94	21,205,486	36,698,961	104	36,698,961	36,698,961	57	11,604,772	11,131,664	47	11,131,664	11,131,664	91	23,822,686	23,822,686	75	20,814,021	20,814,021	278,448	1.5%	278,448	299	83,256,083
Totals	192	22,006,287	37,423,211	192	37,423,211	37,423,211	191	12,412,041	11,874,888	168	11,874,888	11,874,888	194	24,609,600	24,609,600	186	21,579,935	21,579,935	115,865	3.7%	115,865	745	86,319,740
	3.87%	22.43%	27.95%	3.87%	27.95%	27.95%	3.84%	19.19%	18.79%	3.40%	18.79%	18.79%	3.89%	21.10%	21.10%	3.75%	22.81%	22.81%					
Grand Total	4,958	98,131,005	133,905,531	4,964	133,905,531	133,905,531	4,876	64,888,375	63,186,092	4,943	63,186,092	63,186,092	4,992	116,636,263	116,636,263	4,969	94,604,065	94,604,065	19,040	100.0%	19,040	19,875	378,416,261

WATER FUND
Total

%	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
	Actual	Actual	Actual	Budget	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected
Increase													
106.00%	\$344,518	\$355,495	\$379,291	\$366,382	\$388,365	\$411,667	\$436,367	\$462,549	\$490,302	\$519,720	\$550,903	\$583,957	\$618,995
103.00%	\$182,724	\$202,111	\$171,454	\$222,600	\$229,278	\$236,156	\$243,241	\$250,538	\$258,054	\$265,796	\$273,770	\$281,983	\$290,443
103.00%	\$697,231	\$454,515	\$1,174,490	\$820,610	\$845,228	\$870,585	\$896,703	\$923,604	\$951,312	\$979,851	\$1,009,247	\$1,039,524	\$1,070,710
0.00%	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
100.00%	\$306,255	\$308,832	\$310,601	\$333,750	\$337,500	\$341,250	\$345,000	\$348,750	\$352,500	\$356,250	\$360,000	\$363,750	\$367,500
0.00%	\$326,030	\$282,750	\$287,185	\$39,005	\$39,828	\$7,907	\$0	\$0	\$0	\$0	\$0	\$0	\$0
0.00%	\$0	\$0	\$0	\$0	\$59,440	\$57,943	\$57,696	\$57,426	\$57,038	\$56,654	\$61,493	\$61,003	\$60,450
0.00%	\$0	\$0	\$0	\$6,950	\$6,625	\$6,375	\$6,125	\$5,875	\$56,125	\$0	\$0	\$0	\$0
Total Expenses	\$1,856,758	\$1,603,703	\$2,323,021	\$1,789,297	\$1,906,264	\$1,931,883	\$1,985,132	\$2,048,742	\$2,165,831	\$2,178,271	\$2,255,413	\$2,330,217	\$2,408,097
Total Revenues	\$1,494,726	\$1,709,274	\$1,578,221	\$1,727,994	\$1,956,997	\$2,046,127	\$2,134,533	\$2,228,062	\$2,324,809	\$2,423,324	\$2,527,198	\$2,636,376	\$2,751,142
Gain/(Loss)	(362,031.79)	105,570.82	(744,800.40)	(61,302.86)	50,732.44	114,243.70	149,401.32	179,320.20	159,477.83	245,052.55	271,785.46	306,158.85	343,044.99
Cash Balance	937,787.04	1,087,556.85	(21,952.83)	494.31	433,957.37	894,235.08	1,452,278.78	2,006,466.90	2,477,728.56	3,038,796.22	3,679,735.29	4,407,341.89	5,173,201.57
Beginning Cash Balance	2,276,379.44	937,787.04	1,087,556.85	(21,952.83)	494.31	433,957.37	894,235.08	1,452,278.78	2,006,466.90	2,477,728.56	3,038,796.22	3,679,735.29	4,407,341.89
Gain/(Loss) From Volume	(308,572.50)	111,625.07	(780,835.15)	17,423.60	127,463.06	185,527.71	219,543.70	246,938.12	225,261.67	311,317.66	337,439.07	370,356.60	404,859.68
Gain/(Loss) From Fixed	(53,459.29)	(6,054.25)	36,034.75	(78,726.46)	(76,730.62)	(71,284.01)	(70,142.38)	(67,617.92)	(65,783.84)	(66,265.11)	(65,653.62)	(64,197.76)	(61,814.66)
Plus Depreciation	408,340.00	411,776.10	414,134.65	445,000.00	450,000.00	455,000.00	460,000.00	465,000.00	470,000.00	475,000.00	480,000.00	485,000.00	490,000.00
Less Improvements	1,438,359.90	373,631.36	639,275.52	250,000.00	31,500.00	66,500.00	6,500.00	41,500.00	106,500.00	106,500.00	56,500.00	6,500.00	6,500.00
Ending Cash Balance	937,787.04	1,087,556.85	(21,952.83)	494.31	433,957.37	894,235.08	1,452,278.78	2,006,466.90	2,477,728.56	3,038,796.22	3,679,735.29	4,407,341.89	5,173,201.57

WATER FUND
Volume (Usage) Rate

%	Increase	Volume Based	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
			Actual	Actual	Actual	Budget	Projected								
106.00%		Personnel Services	\$86,130	\$88,874	\$94,823	\$109,915	\$116,509	\$123,500	\$130,910	\$138,765	\$147,091	\$155,916	\$165,271	\$175,187	\$185,698
103.00%		Supplies *	171,138	190,293	159,754	210,000	216,300	222,789	229,473	236,357	243,448	250,751	258,274	266,022	274,002
103.00%		Other Services & Charges **	590,357	290,170	1,013,467	532,000	547,960	564,999	581,331	588,771	616,734	635,236	654,293	673,522	694,139
0.00%		Improvements	0	0	0	0	0	0	0	0	0	0	0	0	0
100.00%		Depreciation	306,255	308,832	310,601	333,750	337,500	341,250	345,000	348,750	352,500	356,250	360,000	363,750	367,500
0.00%		Debt Services	326,030	282,750	287,185	39,005	39,828	7,907	0	0	0	0	0	0	0
0.00%		Estimated new debt	0	0	0	0	59,440	57,943	57,696	57,426	57,038	56,654	61,493	61,003	60,450
0.00%		Transfers (2019 Bond Payment)	0	0	0	6,950	6,625	6,375	6,125	5,875	5,6125	0	0	0	0
		Total Fixed Expenses	\$1,419,910	\$1,160,919	\$1,865,850	\$1,231,620	\$1,324,162	\$1,324,163	\$1,350,534	\$1,385,943	\$1,472,935	\$1,454,807	\$1,499,330	\$1,539,884	\$1,581,790
		Total Revenues	\$1,111,337	\$1,272,544	\$1,084,995	\$1,249,043	\$1,451,626	\$1,509,691	\$1,570,078	\$1,632,881	\$1,698,197	\$1,766,124	\$1,836,769	\$1,910,240	\$1,986,650
		Gain/(Loss)	(\$308,573)	\$111,625	(\$780,835)	\$17,424	\$127,465	\$185,528	\$219,544	\$246,998	\$225,262	\$311,318	\$337,439	\$370,357	\$404,860
		Quarterly Expenses	\$354,977.38	\$290,229.73	\$466,457.43	\$307,904.90	\$331,040.62	\$331,040.71	\$337,633.62	\$346,485.80	\$368,233.72	\$363,701.69	\$374,832.58	\$384,970.89	\$395,447.53
4.00%		Volume (Usage) Rate													
		Current Residential Rate	2.01	2.25	2.35	2.35	2.45	2.55	2.65	2.76	2.87	2.98	3.10	3.22	3.35
		1 - 10,000 gallons	2.21	2.45	2.60	2.60	2.70	2.80	2.91	3.03	3.15	3.28	3.41	3.55	3.69
		10,001 - 20,000 gallons	2.76	3.10	3.38	3.40	3.64	3.78	3.94	4.09	4.26	4.43	4.60	4.79	4.98
		20,001 - 32,000 gallons	4.14	4.60	5.75	6.00	6.37	6.62	6.89	7.16	7.45	7.75	8.06	8.38	8.71
		32,001 + gallons													
		% of Revenue Commercial													
		Current Commercial Rate	2.01	2.25	2.40	2.40	2.52	2.62	2.73	2.83	2.95	3.07	3.19	3.32	3.45
		1 - 10,000 gallons	2.21	2.45	2.64	2.65	2.77	2.88	3.00	3.12	3.24	3.37	3.51	3.65	3.79
		10,001 - 20,000 gallons	2.76	3.10	3.43	3.45	3.74	3.89	4.05	4.21	4.38	4.55	4.74	4.92	5.12
		20,001 - 32,000 gallons	4.14	4.60	5.83	6.05	6.55	6.81	7.08	7.37	7.66	7.97	8.29	8.62	8.96
		32,001 + gallons													
		Revenue per Quarter	\$255,034.22	\$318,136.00	\$444,035.25	\$312,260.80	\$362,906.38	\$377,422.64	\$392,519.54	\$408,220.33	\$424,549.14	\$441,531.11	\$459,192.35	\$477,560.04	\$496,662.45

* Supplies include chemicals, other operating supplies, equipment repair parts, and street materials.
 ** Other Services & Charges include engineering, legal, misc professional services, gopher state locates, electricity, gas, and repair maintenance.
 *** 2019 improvements are for water meter replacement
 **** 2019 includes \$10,000 for irrigation enforcement.



Utility Commission Meeting August 13, 2020

Agenda Number: 8

Subject: Next Meeting Date – Agenda Items

Documentation:

Action / Motion for Consideration:

SEPTEMBER 2020						
SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

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**Utility Commission Meeting
August 13, 2020**

Agenda Number: 9 - 10

Subject: Added Agenda Items

Adjournment

Documentation: FYI Items

Action / Motion for Consideration: