

## WATER EFFICIENCY REBATE FAQ'S

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1. Who is eligible for the Water Efficiency Rebate?
  - *All current White Bear Township Water Customers with their account in good standing.*
2. Are well users within the Township eligible for the Water Efficiency Rebate?
  - *At this time only White Bear Township Water Customers are eligible for the Water Efficiency Rebate.*
3. Is there a limit to the number of rebates?
  - *No, limit to the number of rebates at this time but White Bear Township reserves the right to limit the number of rebates per White Bear Township Water Account.*
4. Are multi-unit complexes (Cottages of White Bear Township) eligible for the Water Efficiency Rebate Program?
  - *At this time multi-unit complexes do not qualify for the Water Efficiency Rebate, as funds are limited.*
5. I just installed a water efficiency product (toilet(s), washer, irrigation controller, dishwasher) in 2022 am I eligible for the Water Efficiency Rebate?
  - *If you purchased a water efficiency product on or after July 1, 2022 and can provide the required documentation, you are eligible for the Water Efficiency Rebate.*
6. What documentation is required to receive the Water Efficiency Rebate?
  - *A copy of the original purchase receipt and invoice for installation (if applicable) must be provided with the completed application. The receipt must clearly identify the model, date of purchase and the Energy Star or WaterSense program qualification information. **For toilet purchases, both the tank and bowl must have the WaterSense label.***
7. How do I know what products are eligible for the Water Efficiency Rebate Program?
  - *Please refer to the Water Efficiency Rebate Overview which can be found on the Township's Website for the links to all eligible Water Efficiency Products. If you don't have internet access the Township will have available a listing of all eligible products at the Township's Administrative Offices (1281 Hammond Road).*
8. Do I need to pull any permits to be eligible for the Water Efficiency Rebate?
  - *The applicant is responsible for securing any permits necessary for the work, if required.*
9. Are inspections required to receive the Water Efficiency Rebate?
  - *Inspections are random and must agree to allow a representative from White Bear Township to verify the installation of the product.*
10. When will I receive my Rebate Check?
  - *Water Efficiency Rebates will be issued on a quarterly basis.*